

CUSTOMER INFORMATION SHEET / KNOW YOUR POLICY

This document provides key information about Your Policy. You are also advised to go through Your Policy Document.

Sl. No.	Title	Description in Simple Words <i>(Please refer to applicable Policy Clause Number in next column)</i>	Policy Clause Number
1.	Name of the Insurance Product and Unique Identification Number (UIN)	SBI Life – Smart Platina Assure (UIN: < as allotted by system >)	Part A, Welcome Letter
2.	Policy Number	<< as allotted by system >>	Policy Schedule, 1
3.	Type of Insurance Policy	SBI Life – Smart Platina Assure is an Individual, Non-linked, Non-participating Life Insurance Savings Product.	Cover Page
4.	Basic Policy Details	<ul style="list-style-type: none"> • Instalment Premium: << as allotted by system >> • Mode of Premium Payment: << as allotted by system Yearly, or Monthly>> • Basic Sum Assured: << as allotted by system >> • Maturity Benefit: << as allotted by system >> • Premium Payment Term: << as allotted by system >> 	Policy Schedule
5.	Policy Coverage/Benefits Payable	<p><u>Maturity Benefit:</u> Guaranteed Sum Assured on maturity (i.e. Basic Sum Assured) Plus accrued Guaranteed Additions.</p> <p><u>Death Benefit:</u> In case of death of the Life Assured during the Policy Term and provided Policy is In-Force, Sum Assured on Death plus accrued Guaranteed Additions, if any, will be payable to the Claimant. Sum Assured on Death is higher of</p> <ul style="list-style-type: none"> • 10 times the Annualized Premium*or • 105% of Total Premiums Paid^ upto the date of death <p>*Annualized Premium is the Premium amount payable in a year excluding taxes, Rider Premiums, underwriting extra Premiums and loadings for modal Premiums.</p> <p>^Total Premiums Paid means total of all the Premiums Paid, under the base product, excluding any extra premium and taxes, if collected explicitly.</p> <p><u>Survival Benefit:</u> <u>No Survival benefit is payable.</u></p> <p><u>Surrender Benefits:</u> The Policy acquires Surrender Value after completion of first Policy Year provided one full Policy Year's premium(s) has</p>	<p>Part C Clause II – 2</p> <p>Part C Clause II – 1</p> <p>NA</p> <p>Part C</p>

		<p>been received but Your Policy will acquire Guaranteed Surrender Value (GSV) if You have paid Premium(s) in full for at least 2 Policy Years. On Surrender, Guaranteed Surrender Value (GSV) or Special Surrender Value (SSV), whichever is higher, will be payable as Surrender Value</p> <p>Please refer Non-forfeiture benefits of the Policy Document</p>	Clause II – 7.2
6.	Riders opted, if any	<ul style="list-style-type: none"> Rider Name & UIN: << NA/as allotted by system >> 	Part C Clause II – 3
7.	Exclusions (events where insurance coverage is not payable), if any.	<p>Suicide Exclusion: In case of death due to suicide within 12 months from the Date of Commencement of Risk under the Policy or from the Date of Revival of the Policy, as applicable, We will not pay the Death Benefit and the Claimant shall be entitled to at least 80% of the Total Premium Paid or the higher of 80% of the Total Paid till the date of death or the Surrender Value available as on the date of death, provided the Policy is In-Force.</p>	Part C Clause II - 13
8.	Grace Period	30 days from the due date for the payment of premium for yearly and half-yearly mode and 15 days for monthly mode.	Part C Clause II - 5
9.	Free Look Period	30 days.	Part C Clause IV - 1
10.	Lapse, Paid-up and Revival of the Policy	<p><u>Lapse</u></p> <p>If You do not pay the Premium in full for the first Policy Year, then the Policy and all Riders will Lapse immediately and automatically on the expiry of the Grace Period. All the benefits under the Policy shall cease and no benefit shall be payable under the Policy.</p> <p><u>Paid-up</u></p> <p>If You have paid Premium for at least first full Policy Year, but have not paid any subsequent Premium on the expiry of the Grace Period, then the Policy will immediately and automatically become Paid-Up on the expiry of the Grace Period.</p> <p>Please refer Non-forfeiture benefits of the policy document.</p> <p><u>Revival</u></p> <p>If premiums are not paid within the Grace Period and the Policy is not surrendered, the Policy may be revived with or without Rider for full benefits within five consecutive complete years from the date of the first unpaid Premium on payment of all overdue premiums with interest</p>	<p>Part C Clause II - 6</p> <p>Part C Clause II – 7.1</p> <p>Part C Clause II - 8</p>
11.	Policy Loan, if applicable	Loans will be available, subject to maximum of 80% of the Surrender Value acquired as on the date of availing the Policy Loan, during the Policy Term.	Part C Clause II - 10

12.	Claims/Claims Procedure	<ul style="list-style-type: none"> • Turn Around Time (TAT) for claims settlement and brief procedure: https://www.sbilife.co.in/en/services >Download 'Turn Around Times' pdf <ul style="list-style-type: none"> ○ Toll free no.: 1800 267 9090 (Customer Service Timing:24X7). ○ Helpline for NRI customers: +91 22 6928 9090 (Customer Service Timing: 24X7) • Our Contact details: SBI Life Insurance Company Limited Central Processing Centre 7th Level (D Wing) & 8th Level, Seawoods Grand Central, Tower 2, Plot No R-1, Sector - 40, Seawoods, Nerul Node, Navi Mumbai - 400706 Telephone No. 022-6645 6000 Email : claims@sbilife.co.in • Link for downloading claim form and list of documents required including bank account details. https://www.sbilife.co.in/en/services/download-center/claim-forms <p>For details, please refer the Claims section of the Policy Document.</p>	Part C Clause III
13.	Policy Servicing	<ul style="list-style-type: none"> • Turn Around Time (TAT): https://www.sbilife.co.in/en/services >Download 'Turn Around Times' pdf • Helpline/Call Centre Number: <ul style="list-style-type: none"> ○ Toll free no.: 1800 267 9090 (Customer Service Timing:24X7). ○ Helpline for NRI customers: +91 22 6928 9090 (Customer Service Timing: 24X7) • Our Contact Details: For any information/clarification, please contact: Your local SBI Life service branch: <<SBI Life branch address>> • Link for downloading applicable forms and list of documents required including bank account details. Various forms are available on SBI Life Website: https://www.sbilife.co.in/en/services/download-center/policy-servicing-forms 	Part C Clause II - 12
14.	Grievances /Complaints	<ul style="list-style-type: none"> • Contact details of Grievance Redressal Officer: SBI Life Insurance Company Limited Central Processing Centre 7th Level (D Wing) & 8th Level, Seawoods Grand Central, Tower 2, Plot No R-1, Sector - 40, Seawoods, Nerul Node, Navi Mumbai - 400706 Telephone No. 022-6645 6200 Email - hcr@sbilife.co.in • Link for registering the grievance with Our portal: https://www.sbilife.co.in/en/grievances • Contact details of Ombudsman: https://cioins.co.in/ombudsman 	Part C Clause V

Declaration by the Policyholder

I have received the above and I have read and confirm having noted the details.

Place:

Date:

(Signature of the Policyholder)

Note:

- i. Product related documents including the Customer Information sheet are available on our website www.sbilife.co.in.
- ii. In case of any conflict, the terms and conditions mentioned in the Policy Document shall prevail.