

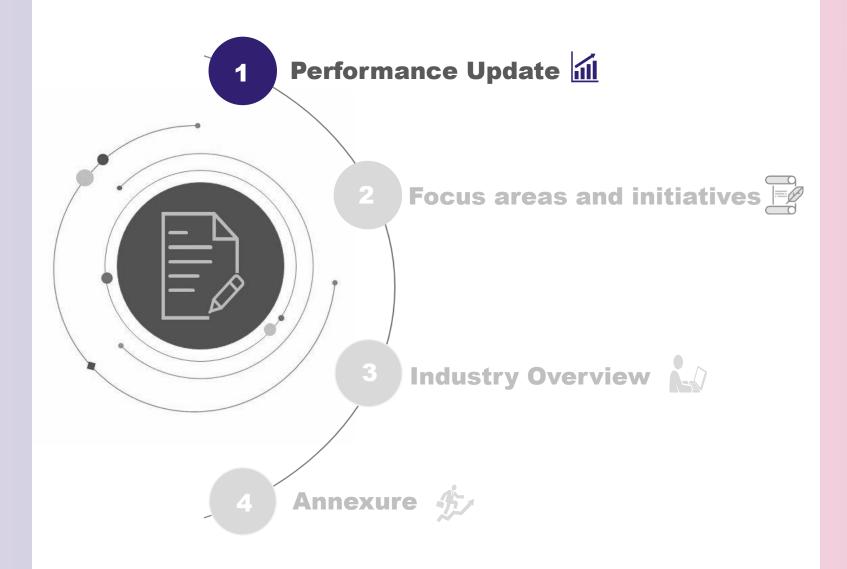


Performance Update – June 2023





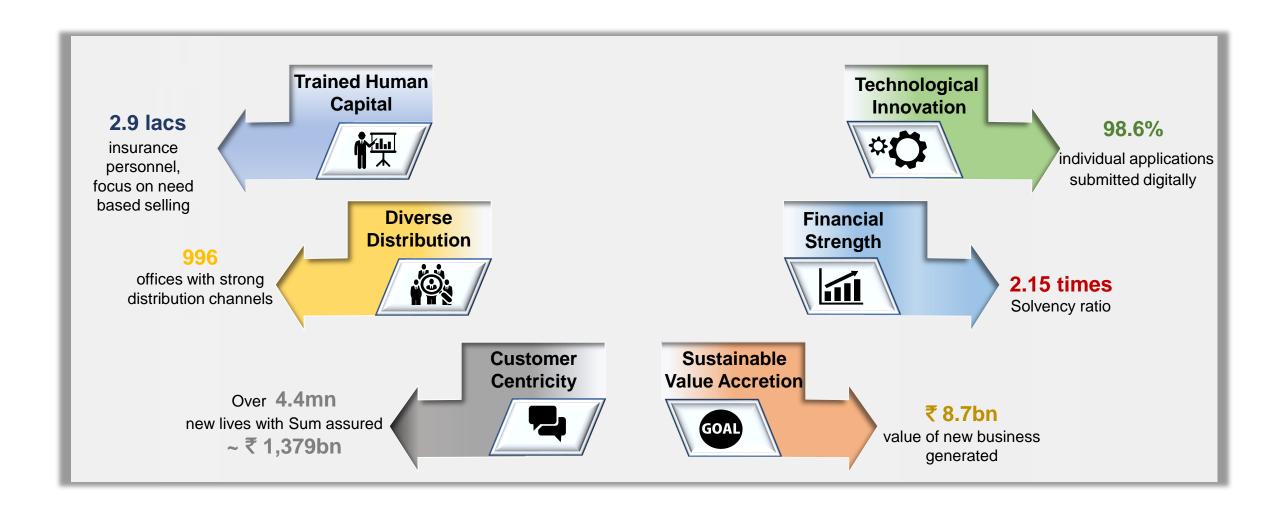




# Resilient business model creating long term value



Well positioned to maintain steady growth and long term consistent returns



Driven by strong brand, solid governance and committed employees

# **Business highlights for 1QFY24**



Sustainable growth in key parameters even on high base

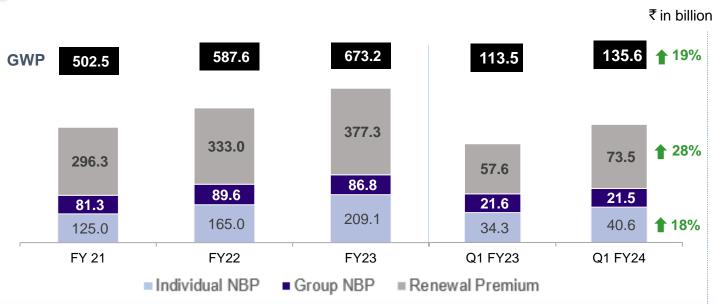
₹ in billion

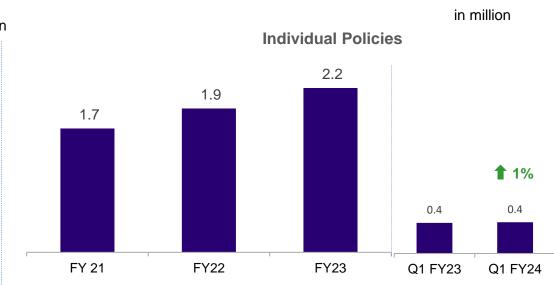


## Continues to deliver on long term growth vision



Registered growth in new business, policies and renewal collection





| Individual New Business Premium <sup>1</sup> |          |         |       |                  |          |         |  |  |
|--|----------|---------|-------|------------------|----------|---------|--|--|
| Period                                       |          | Growth  |       | SBIL Market Shar |          |         |  |  |
| Period                                       | Industry | Private | SBIL  | renou            | Industry | Private |  |  |
| Q1 FY21                                      | (15%)    | (18%)   | (29%) | Q1 FY21          | 8.5%     | 17.6%   |  |  |
| Q1 FY24                                      | 3%       | 8%      | 18%   | Q1 FY24          | 15.9%    | 26.8%   |  |  |
| 3Yr CAGR                                     | 18%      | 26%     | 45%   | Gain<br>(in bps) | 735      | 924     |  |  |

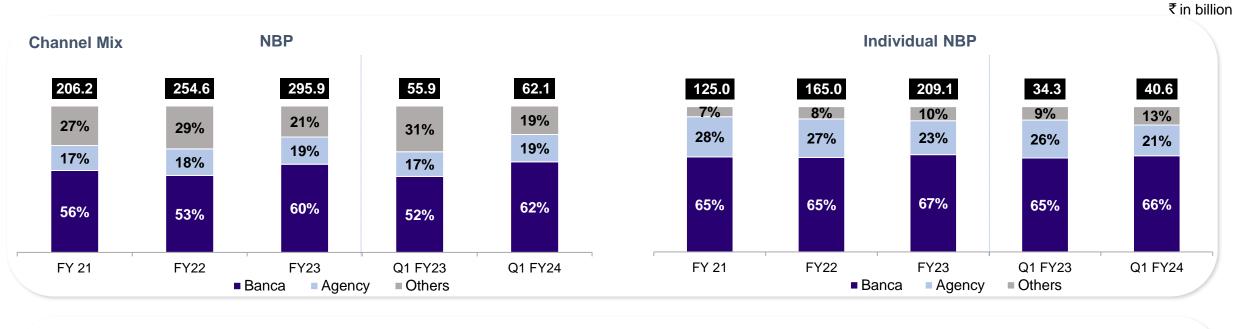
| Individual Policies <sup>1</sup> |          |          |                   |                  |          |         |  |  |
|----------------------------------|----------|----------|-------------------|------------------|----------|---------|--|--|
| Dorind                           |          | Period - | SBIL Market Share |                  |          |         |  |  |
| Period -                         | Industry | Private  | SBIL              | Period -         | Industry | Private |  |  |
| Q1 FY21                          | (35%)    | (14%)    | (36%)             | Q1 FY21          | 6.1%     | 16.0%   |  |  |
| Q1 FY24                          | (8%)     | 4%       | 1%                | Q1 FY24          | 8.7%     | 26.6%   |  |  |
| 3Yr CAGR                         | 16%      | 10%      | 30%               | Gain<br>(in bps) | 262      | 1,065   |  |  |

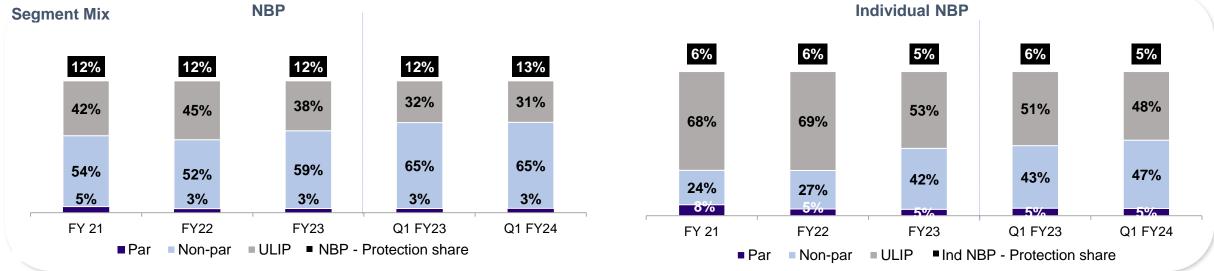
Strong growth in Individual New Business aids to gain in Market share

## Stable distribution mix and driving balanced product mix



**Prominent value creation capability** 





## **Unparalleled distribution reach**



Quality and scale of multichannel distribution platforms enabling wider presence

#### Pillars of distribution network

### **Bancassurance**

- 27,000+ SBI & RRB Bank Branches
- 27% NBP share in Total Industry<sup>2</sup>
- ₹47 Lacs SBI Productivity per branch¹ with 58k+ CIFs
- 61% share in NOPs with 15% growth & 1% growth in Protection business
- 99.0% business sourced digitally



### Agency

- 2,22,000+ Agents 38% growth over last year
- 26% NBP share in Private market<sup>2</sup>
- ₹1.6 lacs Agent Productivity<sup>1</sup>
- 32% share in NOPs
- 99.7% business sourced digitally with 1.5mn uploads on Smart advisor



### **Institutional Alliance**

- 13,300+ Partner Branches
- 133 Brokers
- 7,900+ Specialized Persons
- 101% growth NPS augmentation
- 1% growth in policies
- **68** Corporate Agents





SOUTH INDIAN Bank

> यूको बैंक (क) UCO BANK









### **Direct & Corporates**

- Top 3 in Industry in fund business
- Call Centers Dedicated call center for website sales & servicing
- Multi linguistic website in 9 languages to make buying easy
- Lead Management ecosystem – Assignment, Nurturing & Monitoring



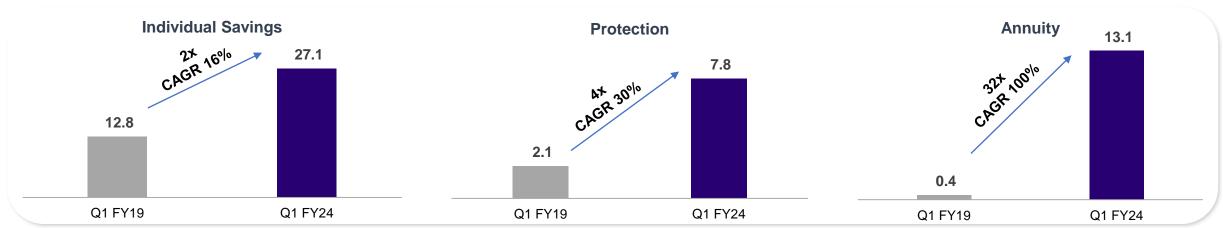
# **Product portfolio**

# • SBI Life

## **Basket of products posing strong growth across segments**

₹ in billion

| Product Mix <sup>1</sup> | FY 21 | FY22  | FY23  | Q1 FY23 | Q1 FY24 | Y-o-Y<br>Growth | Mix<br>Q1 FY24 |
|--------------------------|-------|-------|-------|---------|---------|-----------------|----------------|
| Savings                  | 105.7 | 137.8 | 157.5 | 27.3    | 27.1    | (1%)            | 44%            |
| - Par                    | 9.7   | 7.7   | 9.5   | 1.8     | 2.0     | 13%             | 3%             |
| - Non Par                | 10.5  | 17.0  | 36.7  | 7.9     | 5.7     | (27%)           | 9%             |
| - ULIP                   | 85.5  | 113.2 | 111.4 | 17.6    | 19.3    | 10%             | 31%            |
| Protection               | 24.6  | 30.5  | 36.4  | 7.0     | 7.8     | 12%             | 13%            |
| - Individual             | 7.4   | 9.4   | 10.0  | 2.0     | 2.1     | 5%              | 3%             |
| - Group                  | 17.2  | 21.1  | 26.4  | 4.9     | 5.7     | 15%             | 9%             |
| Annuity                  | 30.2  | 34.7  | 49.7  | 6.5     | 13.1    | 103%            | 21%            |
| <b>Group Savings</b>     | 45.7  | 51.5  | 52.3  | 15.2    | 14.0    | (8%)            | 23%            |
| Total NBP                | 206.2 | 254.6 | 295.9 | 55.9    | 62.1    | 11%             |                |



Focus on balance product mix - long term value generation

## Wide product offerings

# • SBILife

### Basket of products catering different age brackets & life stages need



**Protection** 



SBI Life -

Smart Swadhan Plus

SBILife-

Saral Jeevan Bima

SBI Life -

eShield Next

SBILife-

Sampoorn Cancer Suraksha

Arogya Shield

Share in policies

**Financial Security** 



SBILife-

**Smart Platina Plus** 

SBI Life -

Smart Humsafar

SBILife -

Shubh Nivesh

SBI Life -

**Smart Platina** Assure

SBI Life -

**Smart Future** Choices

SBILife-

Smart Lifetime Saver

36

**Child Education** 



SBI Life -

Smart Champ Insurance

SBI Life -

Smart Scholar

Wealth Creation



SBI Life -

**Smart** Privilege

SBI Life -

**Smart Wealth** Builder

SBI Life -

Saral InsureWealth Plus

SBI Life -

e Wealth Insurance

SBILife-

**Smart Elite** 

38

26%

Care free Retirement



SBILife-

Saral Retirement Saver

SBILife-

Retire Smart

SBI Life -

**Saral Pension** 

SBI Life -

Annuity Plus

SBI Life -

**Retire Smart** Plus

56

10%

Average Age

30%

36

The product list is only indicative & not exhaustive

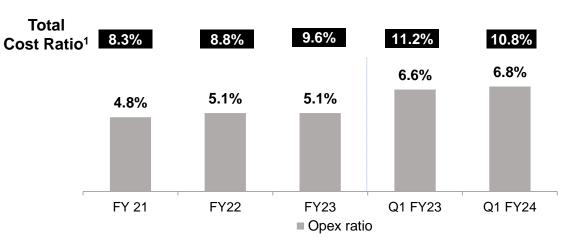
## Cost efficiency, Profitability & Value



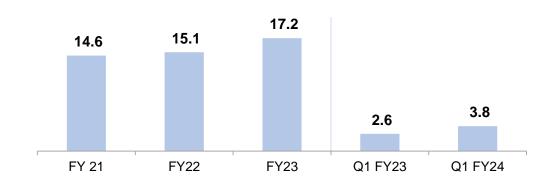
Maintaining high levels of efficiencies to maintain profitability & creating value

₹ in billion

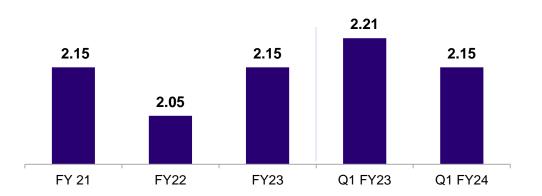
**Opex Ratio: Maintaining Cost efficiency** 



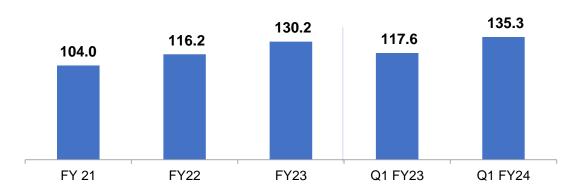
**Profit after Tax : Consistent growth in profit** 



**Solvency: Cushioned to support future growth prospects** 



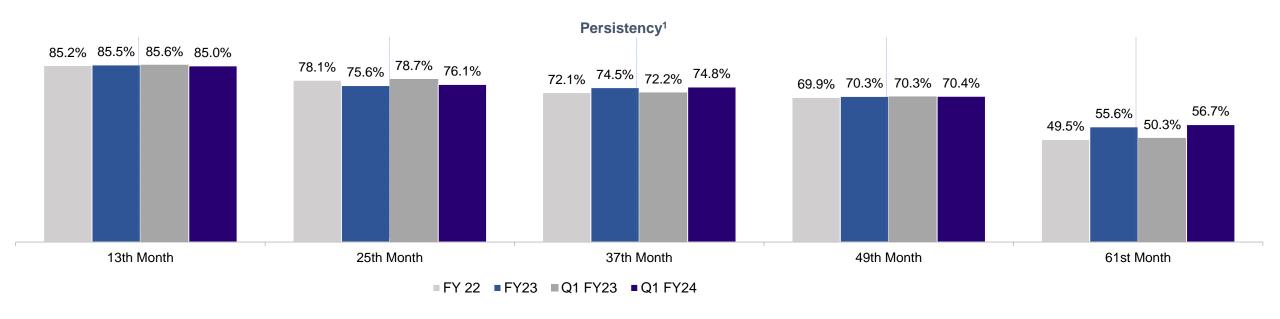
#### Networth: Zero debt company with healthy reserves

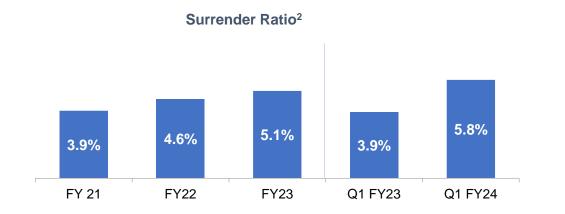


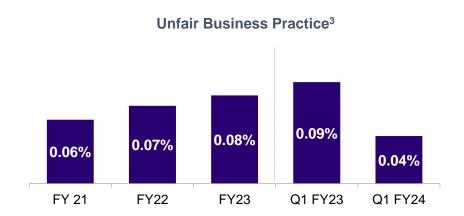
## **Strong focus on customer service**



## Deeper relationship with customers through quality underwriting and strong sales ethos







<sup>1.</sup> The persistency ratios are calculated as per IRDAI circular no. IRDAI/F&A/CIR/MISC/256/09/2021 dated September 30, 2021. Regular Premium & Limited Premium Paying Term policies of only Individual Segment. Ratios for 12M are calculated using policies issued 1st June to 31st May period of the relevant years.

<sup>2.</sup> Surrender ratio-individual linked products (Surrender/Average AuM).

<sup>3.</sup> Number of grievances with respect to unfair business practice as compared to policies issued in the same period.

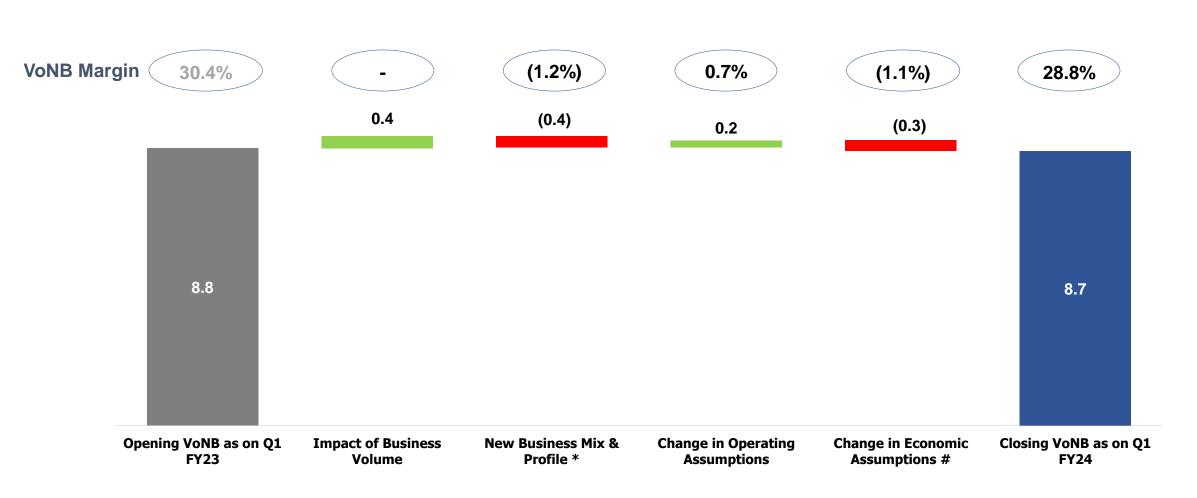
### **Value of New Business Movement**



Committed to deliver on long term sustainable value creation

₹ in billion



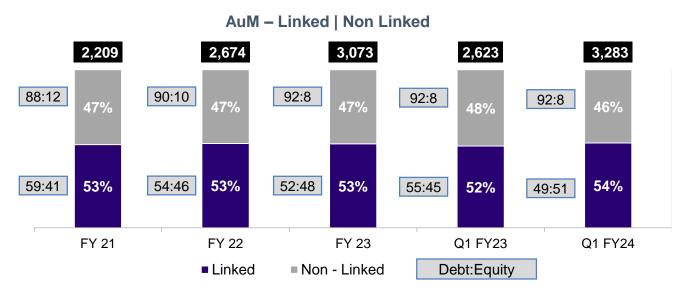


## **Asset under Management**

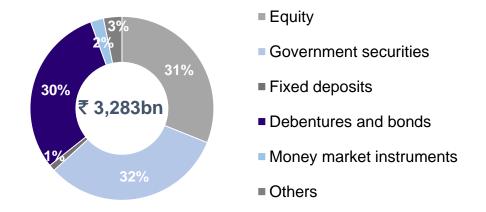
# SBI Life

Continue to be one of the top private player in terms of AUM

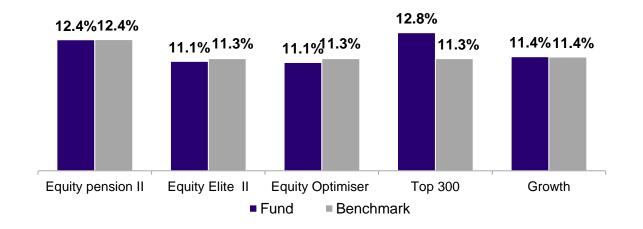
₹ in billion



#### **Composition of Asset under Management**



Investment performance<sup>1</sup>













## **Key Focus Areas**

# • SBILife

#### Consistent long term growth and value generation for all stakeholders

- 996 offices (39% in rural & semi urban areas) & 40k+ branches of distributors
- 34 individual & 9 group products to cater different needs of the customer
- 4.2 lacs policies issued, growth of 1%
- 1.1 lacs individual protection policies sold digitally

Leveraging Best in class operating ratios

- 96% Renewal Premium collected through Digital Mode
- Video MER for enhanced convenience
- Real Time Integration - with TPA for faster transmission of medical reports
- One of the lowest cost ratios in the industry
- 18k+ Death Claims settled ease to customers for document submissions

Widespread distribution network & product suite to cater different needs



Harnessing technology in strengthening business

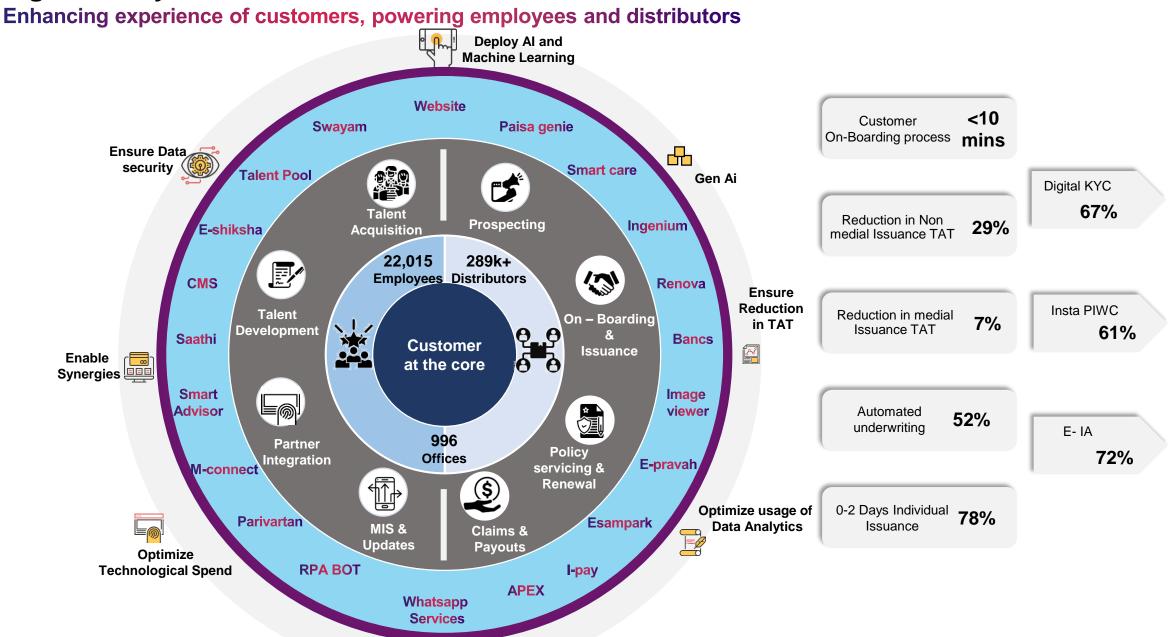
- 2.2 mn customers served using WhatsApp services
- ❖ TMT at home through Paddle TMT
- ❖ 268k+ Insta PIWC & 165k+ Audio PIWC
- 0.3mn+ Queries resolved through call centre
- ❖ Customer Grievances 8 per 10,000 policies.

Use of analytics -enabling better customer engagement

- Focus on cutting edge technology for enabling business
- RPA: 120 BOTs live with 450+ tasks having processed 63.4 million transactions.
- Surrender Prevention tools for personalized outputs
- Digital submission of Claims documents, e-MHR.
- Account Aggregator FIU & FIP

## **Digital Ecosystem**

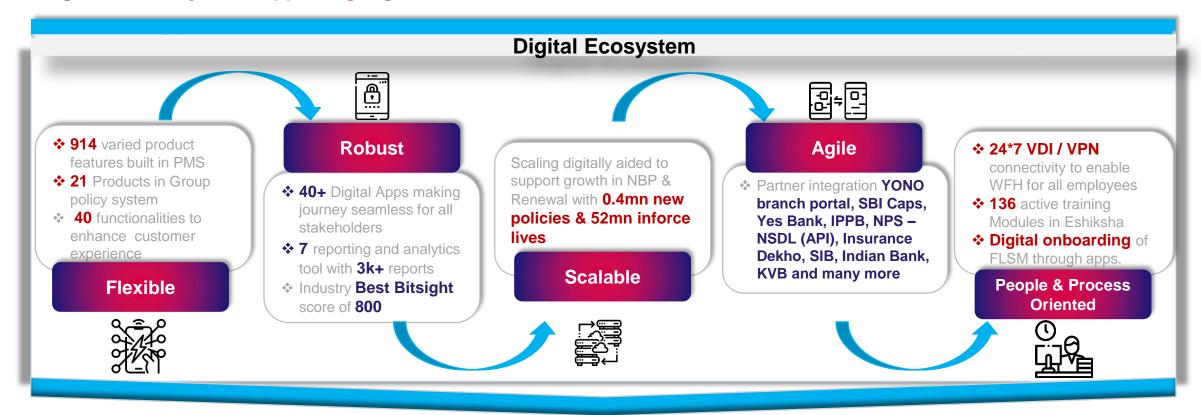




## **Accelerating Digital Transformation**



**Getting future ready and supporting high volumes** 





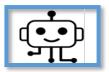
#### **Guinness Record**

GPT tech based Passion Pledge on website



506k+

Short URL(bitly) business service generated



#### 380 tasks

Robotic Process Automation



#### 63k+

Cross-sell leads generated



#### 25+

Self-servicing facilities for customers



#### 1.1mn

Queries handled through bots



#### 70%+

Customer email enquiries handled by emai lBot



#### 50k+

Queries handled by Call center/IVR

Resulting in increased efficiency, increased productivity, lower cost and improved customer experience

## **Accelerating Digital Transformation**

Providing end to end solution and seamless journey





## 616k+

Downloads



### 231k+

new lives with 291% premium growth



### 500k+

Downloads With 1.5mn+ document upload

**Smart** Advisor



### 85k+

Active Users With 0.5mn+ Proposal count

M-connect



### 59k+

Credit life Proposal logged in

Parivartan



#### 1.4mn

Queries resolved

**RPA BOT** 

32.3mn

Members

Bancs

243k+

Claims Settled







Requests Handled

E-sampark



#### 2.2mn

Renewal Intimation & Receipts

Whatsapp

## 96%

Employees trained

Eshiksha Empowered

512k

Customers

Paisa Genie



#### 2.6mn

Cases Inwarded

NB Workflow

### 3.1mn

CIBIL, e-Kyc, Aadhar Vault, Need Analysis

E- Service Requests

### 36.5mn

Transactions

Apex Platform

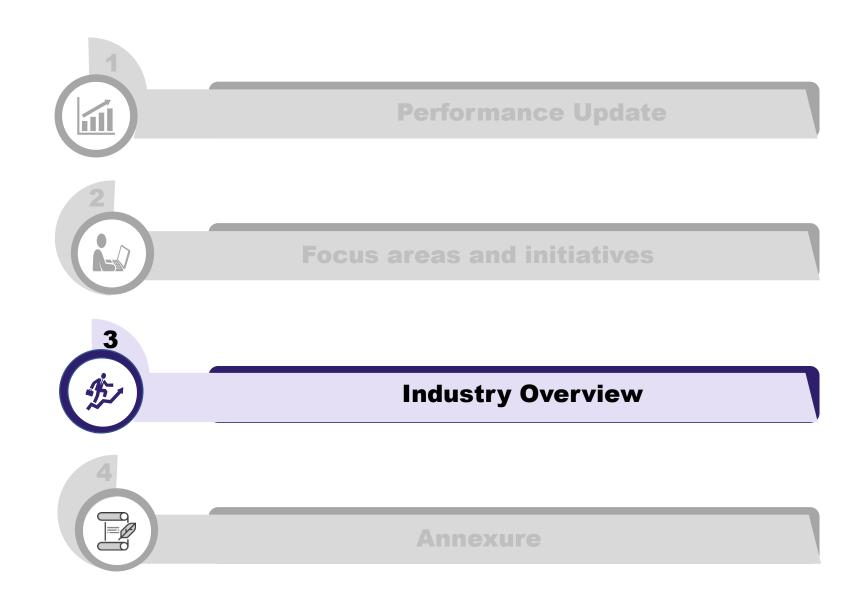
### 1.7mn

Cases handled





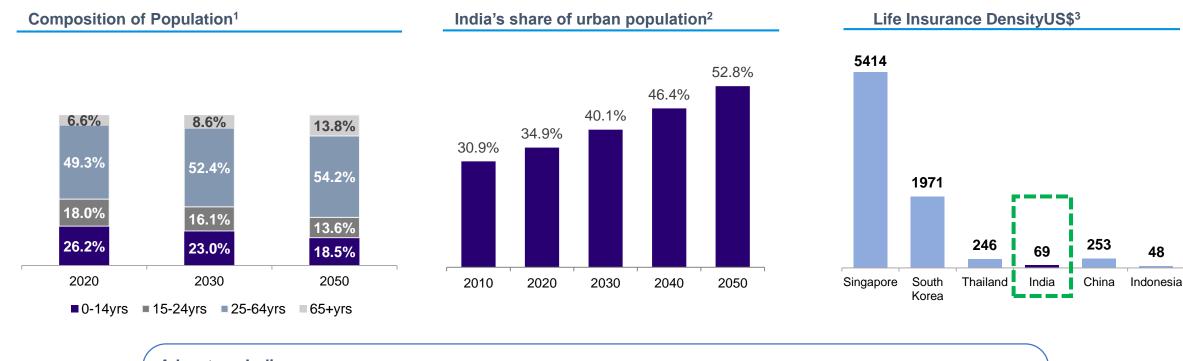




## India Life Insurance - Structural Growth Drivers in Place



### **Strong Demographic Tailwinds Supporting India Growth Story**



#### **Advantage India**

- Over the next decade, Swiss re forecast that premiums will grow by an annual average of 9% in real terms.
- India is one of the fastest growing insurance markets in the world. It is the 9<sup>th</sup> largest country globally in terms of life premium volume and is expected to be 5<sup>th</sup> largest by 2032.
- One of the highest young population nations with median age of 28 years
- Rising share of urbanisation Growth in urban population at 2.4% CAGR between FY 15 and FY 20

Combination of a high share of working population, rapid urbanization, rising affluence and focus on financial inclusion to propel the growth of Indian life insurance sector

<sup>1.</sup> United Nations, Department of Economic and Social Affairs, World Population Prospects 2019

World Urban Prospects 2018

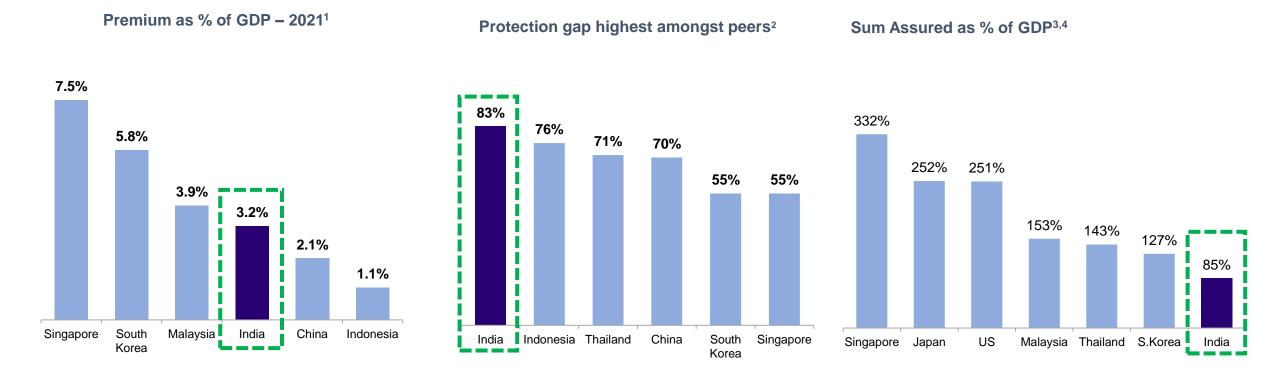
<sup>3.</sup> Swiss re sigma No.4/2022

## **Life Insurance – Significant Under Penetration versus other Markets**



### **Share of Life Insurance in Savings expected to Rise**

#### **Underpenetrated Insurance Market**



- 10th largest in insurance market worldwide and 2nd largest in Emerging markets with \$126,974mn in total premium business as on 2021.
- Total premium grew at annual average of 7.5% between FY15– FY21 & is expected to grow at an average of 9% per annum.
- India continues to be under penetrated as compared to countries like China, Thailand and Korea.

<sup>1.</sup> Swiss Re, sigma No 4/2022

<sup>2.</sup> Swiss Re, "Closing Asia's Mortality Protection Gap 2020"

<sup>3.</sup> As of FY2020 (for USA & Japan as of FY2018)

<sup>4.</sup> McKinsey estimates

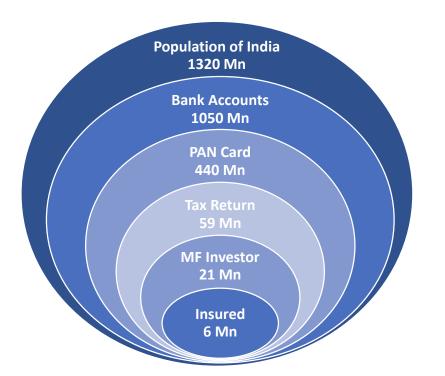
## Protection – the next growth driver



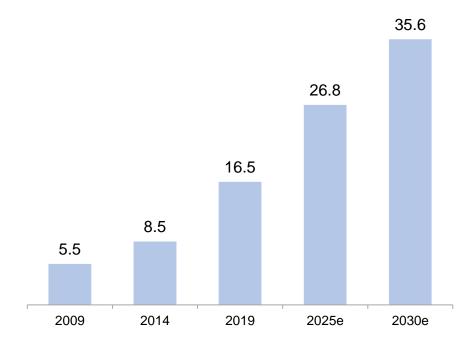
## **Share of Protection in Life Insurance business is expected to Rise**

#### **Scope of Protection business**

#### Addressable Population<sup>1</sup>



#### Mortality Protection Gap (in US\$ trillion)<sup>1</sup>



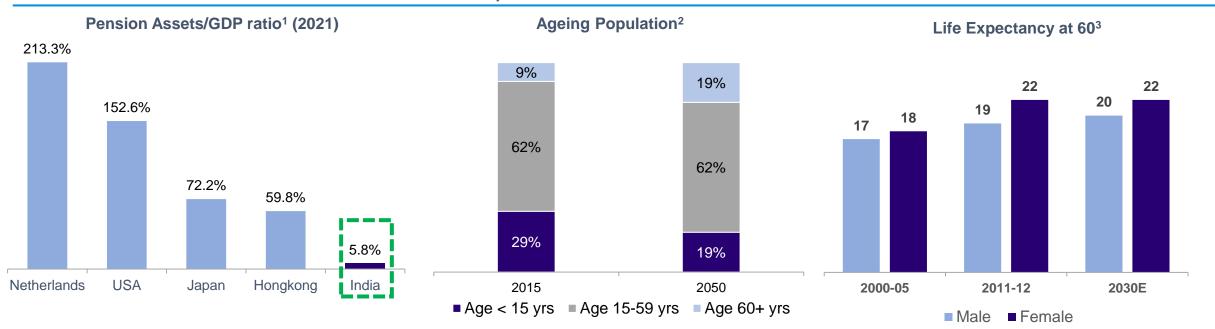
- Low penetration levels as compared to the addressable population.
- Increase in disposable income coupled with pandemic-induced awareness of protection products will increase penetration level.
- Swiss Re estimates protection gap to rise from US\$ 16.5 trillion in 2019 to US\$ 35.6 trillion in 2030.

## **Retirement solutions - Annuities**



### **Share of 60+ population to increase significantly by 2050**





- With the advancement of medical science, life expectancy has improved rapidly over the last few decades and demand for pension based products will increase with the rise in life expectancy.
- Regulatory tailwinds like increase in commutation of pension corpus from 33.3% earlier to 60% will only benefit insurance sector.
- NPS contributes a significant portion of the retirement corpus in India and they are on track for a period of consistent high growth over the next decade.

<sup>1.</sup> Global Pension Assets Study, 2022

<sup>.</sup> UN World Population Report

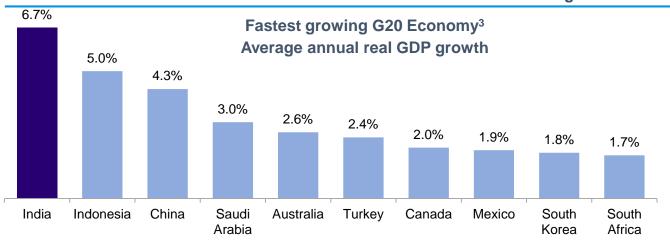
<sup>3.</sup> Ministry of Statistics and Programme implementation, Crisil, PFRDA, Census of India

## India's Growth Prospects & Financialization of Savings

## • SBI Life

#### **Share of Life Insurance in Household Savings expected to Rise**

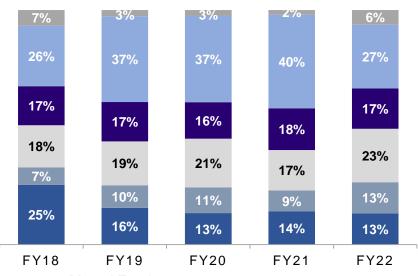




#### Household Savings Composition<sup>1</sup>



#### Share of Life Insurance in Financial Savings<sup>1</sup>



- Mutual Funds
- Bank Deposits
- Life Insurance Funds
- Provident & Pension Funds (Including PPF)
- Small Savings (Excluding PPF)
- Others

- Average annual real GDP growth of 6.7% in the 10 years to 2032.
- Household financial saving has improved to 7.6% of GNDI<sup>2</sup> in 2019-20, after touching the low of 6.4% in 2018-19.
- Financial savings of Indian households may more than double in next 5 years

<sup>1.</sup> Reserve Bank of India, Handbook of Statistics

<sup>.</sup> GNDI – Gross National Disposable Income

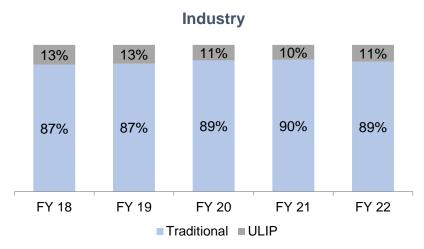
<sup>3.</sup> Swiss Re Report

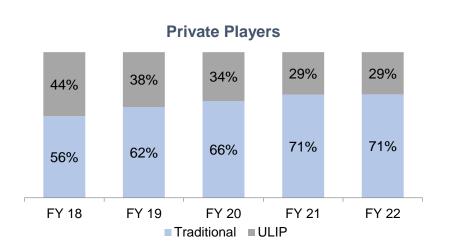
## **Industry Composition**

# SBILife

#### **Product mix and Channel mix**

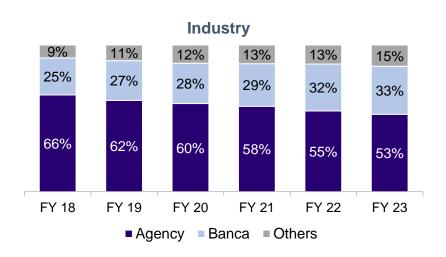
Product portfolio<sup>1</sup>

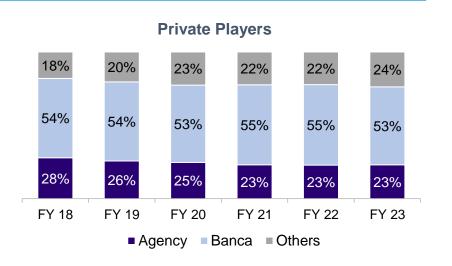




Higher ULIP contribution
among private players,
though traditional
products forms the major
share of new business

#### Channel mix<sup>2</sup>



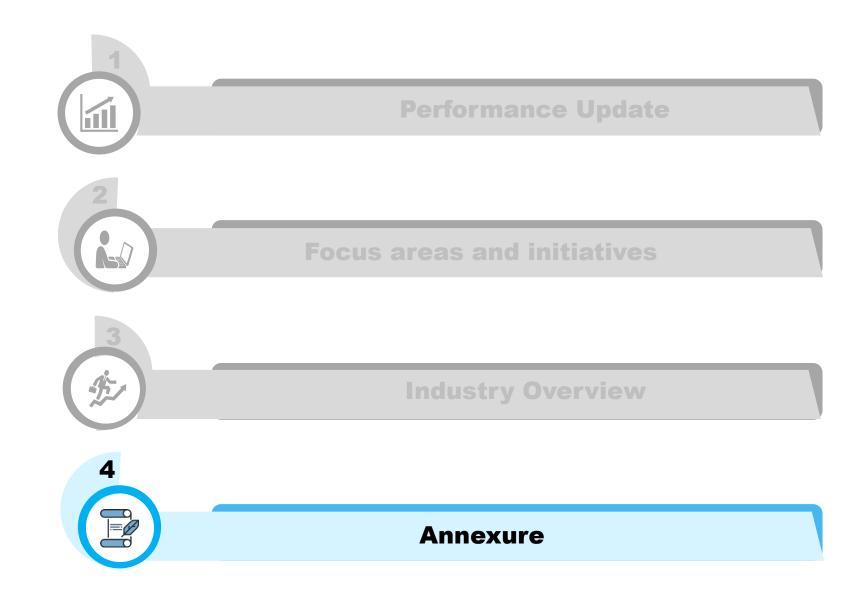


to be the largest
contributor for private
players although Direct
channel has gained
momentum in the past
years

<sup>1.</sup> New business premium basis

<sup>2.</sup> Individual new business premium basis Source: Life Insurance Council, Public disclosures Components may not add up to total due to rounding-off.





# **Annualised Premium Equivalent (APE)**

## **APE Product mix and Channel mix**



₹ in billion

| Segment            | FY 21 | FY 22 | FY 23 | Q1 FY 23 | Q1 FY 24 | Y-o-Y<br>Growth | Mix<br>(Q1 FY24) |
|--------------------|-------|-------|-------|----------|----------|-----------------|------------------|
| Individual Savings | 94.6  | 118.7 | 139.8 | 23.6     | 23.8     | 1%              | 78%              |
| - Par              | 9.7   | 7.5   | 9.5   | 1.7      | 2.0      | 14%             | 7%               |
| - Non Par          | 10.7  | 17.1  | 37.5  | 8.2      | 5.8      | (29%)           | 19%              |
| - ULIP             | 74.2  | 94.1  | 92.9  | 13.6     | 15.9     | 17%             | 53%              |
| Protection         | 12.0  | 15.3  | 17.8  | 3.2      | 3.7      | 17%             | 12%              |
| - Individual       | 7.3   | 9.2   | 9.8   | 2.0      | 2.1      | 6%              | 7%               |
| - Group            | 4.7   | 6.2   | 8.0   | 1.2      | 1.6      | 35%             | 5%               |
| Annuity            | 3.0   | 3.5   | 5.0   | 0.7      | 1.3      | 103%            | 4%               |
| Group Savings      | 4.9   | 5.5   | 5.6   | 1.6      | 1.5      | (7%)            | 5%               |
| APE                | 114.5 | 143.0 | 168.1 | 29.0     | 30.3     | 4%              |                  |

| Channel       | FY 21 | FY 22 | FY 23 | Q1 FY 23 | Q1 FY 24 | Y-o-Y<br>Growth | Mix<br>(Q1 FY24) |
|---------------|-------|-------|-------|----------|----------|-----------------|------------------|
| Bancassurance | 72.3  | 90.2  | 108.3 | 18.2     | 19.8     | 9%              | 65%              |
| Agency        | 30.3  | 37.1  | 43.2  | 7.7      | 7.5      | (2%)            | 25%              |
| Others        | 11.9  | 15.7  | 16.7  | 3.2      | 3.0      | (5%)            | 10%              |
| APE           | 114.5 | 143.0 | 168.1 | 29.0     | 30.3     | 4%              | 100%             |

# **Individual Annualised Premium Equivalent (APE)**

## **Channel Mix Segment wise**



₹ in billion

| Channel       | Segment           | FY 21 | FY 22 | FY 23 | Q1 FY 23 | Q1 FY 24 | Y-o-Y<br>Growth | Mix<br>(Q1 FY24) |
|---------------|-------------------|-------|-------|-------|----------|----------|-----------------|------------------|
|               | Participating     | 2.8   | 1.9   | 3.4   | 0.6      | 0.9      | 35%             | 3%               |
| <b>D</b>      | Non Participating | 13.7  | 19.7  | 31.1  | 6.6      | 5.7      | (14%)           | 21%              |
| Bancassurance | Unit Linked       | 52.6  | 65.8  | 69.7  | 10.2     | 12.0     | 18%             | 44%              |
|               | Total             | 69.1  | 87.4  | 104.2 | 17.4     | 18.5     | 6%              | 68%              |
|               | Participating     | 5.9   | 4.4   | 4.8   | 0.9      | 1.0      | 4%              | 4%               |
| Amanan        | Non Participating | 3.7   | 5.5   | 15.4  | 3.4      | 2.5      | (25%)           | 9%               |
| Agency        | Unit Linked       | 20.6  | 26.8  | 22.0  | 3.3      | 3.7      | 14%             | 14%              |
|               | Total             | 30.2  | 36.8  | 42.3  | 7.6      | 7.2      | (5%)            | 27%              |
|               | Participating     | 1.0   | 1.2   | 1.2   | 0.2      | 0.2      | (4%)            | 1%               |
|               | Non Participating | 1.8   | 2.9   | 4.8   | 0.7      | 0.9      | 19%             | 3%               |
| Others        | Unit Linked       | 1.0   | 1.4   | 1.2   | 0.2      | 0.2      | 40%             | 1%               |
|               | Total             | 3.8   | 5.5   | 7.2   | 1.1      | 1.3      | 18%             | 5%               |

# **Sensitivity Analysis**



| Scenario  | Change in VoNB % |
|---|------------------|
| Reference Rate +100 bps   | (1.1%)           |
| Reference Rate -100 bps   | 1.0%             |
| Decrease in Equity Value 10%  | (0.2%)           |
| Proportionate change in lapse rate +10%   | (2.7%)           |
| Proportionate change in lapse rate -10%   | 3.4%             |
| Mortality / Morbidity +10%  | (5.3%)           |
| Mortality / Morbidity -10%  | 5.4%             |
| Maintenance Expense +10%  | (1.9%)           |
| Maintenance Expense -10%  | 1.9%             |
| Mass Lapse for ULIPs in the year after the surrender penalty period of 25% <sup>(1)</sup> | (5.7%)           |
| Mass Lapse for ULIPs in the year after the surrender penalty period of 50% (1)            | (12.9%)          |
| Tax Rate Change to 25% on Normal Tax basis  | (8.9%)           |

## **Environment, Social & Governance : Environment**

# • SBILife

## Committed to sustainability & minimising carbon footprint



- Corporate office building is a Green Building; certified by Indian Green Building Council (IGBC) to comply with efficient use of natural resources and minimal waste generation
- Over 1250 Virtual servers created on 80 Host Servers resulting in power saving



Water Management

- Drinking Water of previous office day collected from Staff Water Bottles - re-used to water the garden plants. 500 litres of water per month re-used
- Incorporated Rainwater Harvesting system - usage for cooling towers of air conditioning



Recycle & Reuse

- 240 kgs per month paper waste generated (old newspapers) - used for making envelopes
- 1850 kgs of E-waste recycled
- 250 kgs of Wet Food Waste per month converted into compost by Eco Composter Machine installed in HO



Other Initiatives

- 99% new business proposals logged digitally
- 94% renewal premium collected digitally. Renewal premium intimations & receipts sent digitally
- Creation of dense forest of 19,000 native plants with Miyawaki Technic

## **Environment, Social & Governance: Social**

# • SBI Life

#### Empowering communities around us, enabling an Inclusive World



Employee wellness & people practices

- Work from Home policy
- Health check-up programmes & wellness sessions at pan-India level
- Employee engagement survey & Townhalls
- Performance appraisals & feedbacks. AIM (All ideas matter) for idea generation from employees
- Diversity and Inclusion ~ 19.04% women employees; increased by 41%
- Project Shakti to improve gender mix – 35% women advisors
- POSH Policy Zero tolerance for sexual harassment



Skill Development

- 136 modules created to enhance knowledge and skills
- 94% CIFs & 92% Agents imparted training
- TISS LEAPVAULT CLO Awards 2022 - Best Induction Training Program
- 46 new e-learning courses launched. 49.3hr of learning in classrooms and 11.3hr of learning digitally.
- Training for smooth onboarding of sales and non sales employees – SAARTHI, UDAAN, SRIJAN.
- Friday Pathshala training on every Friday for all employees.



Customer Centricity

- Customer Surveys (Net Promoter Score - 59) & awareness programs
- Grievances of customers reduced (15 per 10,000 policies)
- Website & customer communication in vernacular languages
- ISO 10002-2018 Certification (On customer satisfaction management system)
- Next-generation digital technologies like Artificial Intelligence (AI), Machine Learning, Data Analytics



Social Inclusion

- CSR policy & Corporate Social Responsibility Committee with clear roles and responsibilities
- CSR activities covering healthcare, education & environment
- 110k+ CSR beneficiaries; 36+CSR partners. CSR spend in FY23 ₹226 Mn +
- 700k+ policies issued in rural areas & 1.1mn lives covered in social sector
- Insurance Awareness Campaigns
- Micro Insurance products & PMJJBY for financial inclusion

The data pertains to FY 23

## **Environment, Social & Governance : Governance**



### Integrity, Excellence and Ethics – Three pillars of our Corporate Governance philosophy



- >60% Independent Directors on Board ensuring independence in governance
- Women Director on Board
- 8 committees chaired by Independent Director
- Diverse Board structure
- Well defined roles, responsibilities & accountability
- Board Evaluation process & results driven action plan



- Risk management practices aligned to ISO 31000:2018 standard covering all departments & functions at Corporate Office, Central Processing Centre, Regional & Branch Offices.
- Formulated risk appetite statements & carry out ICAAP (Internal Capital Adequacy Assessment)
- Business continuity practices are ISO 22301:2019 certified
- Internal & External Audit certified by ISO 22301:2012



Information Security framework

- Aligned to ISO 27001 ISMS Sustenance
- Acceptable Usage practices, technical aspects of IS, Secure coding practices, secure configuration practices
- IS requirements for SBIL for outsourced vendors
- Robust Information & Cyber Security Policy to ensure data security & protects from cyber threats
- Firewall, anti-malware solutions, E-mail security & filtering in place



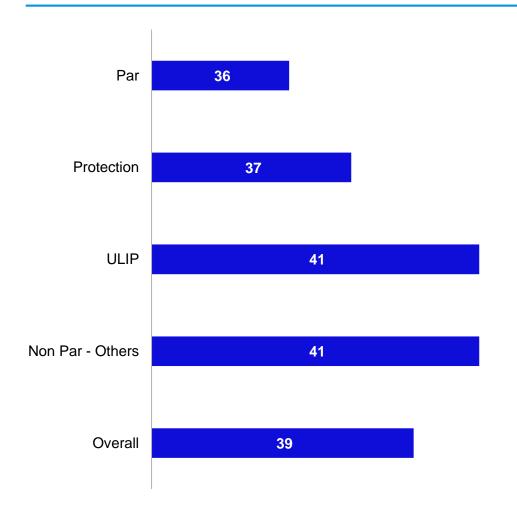
Code of Conduct & Regulatory framework

- Well defined Code of Conduct & Ethics for employees
- Governed by various policies like Anti money laundering & CFT, POSH, Insider Trading Policy, Whistle Blower, Sales quality, Fraud Prevention, protection of policyholders interest, to ensure best practices
- Operational processes certified by ISO 9001-2015
- Stewardship Policy Engagement with investee companies; voting policy & Disclosures.
- 15% of AUM invested in infrastructure & housing

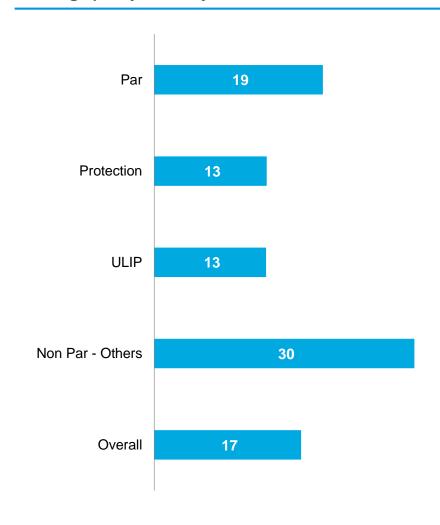
# **Customer Age and Policy Term<sup>1</sup>**







#### Average policy term in years



## Revenue and Profit & Loss A/c



₹ in billion

| Particulars                                | FY22  | FY23  | Q1 FY23 | Q1 FY24 |
|--|-------|-------|---------|---------|
| Premium earned                             | 587.6 | 673.2 | 113.5   | 135.6   |
| Premium on reinsurance ceded               | (3.3) | (7.3) | (3.1)   | (4.5)   |
| Net premium earned                         | 584.3 | 665.8 | 110.4   | 131.0   |
| Investment income <sup>1</sup>             | 245.2 | 140.4 | (62.3)  | 147.9   |
| Other income                               | 0.5   | 0.5   | 0.1     | 0.1     |
| Total income (A)                           | 830.0 | 806.8 | 48.2    | 279.0   |
| Commission paid                            | 21.6  | 30.6  | 5.3     | 5.4     |
| Operating and other expenses <sup>2</sup>  | 39.0  | 42.7  | 9.2     | 11.1    |
| Provision for tax – policyholders'         | 1.3   | 1.5   | 0.3     | 0.4     |
| Claims/benefits paid (net) <sup>3</sup>    | 313.4 | 302.9 | 51.7    | 71.0    |
| Change in actuarial liability <sup>4</sup> | 439.1 | 411.5 | (21.0)  | 187.1   |
| Total expenses (B)                         | 814.4 | 789.2 | 45.5    | 275.1   |
| Profit before tax (A-B)                    | 15.6  | 17.6  | 2.7     | 3.9     |
| Provision for tax – shareholders'          | 0.5   | 0.4   | 0.0     | 0.1     |
| Profit after tax                           | 15.1  | 17.2  | 2.6     | 3.8     |

<sup>1.</sup> Net of Provision for diminution in the value of investment and provision for standard and non-standard assets.

<sup>2.</sup> Includes provision for doubtful debts (including write off) and service tax/GST on charges.

<sup>3.</sup> Inclusive of interim bonus and terminal bonus.

<sup>4.</sup> Includes movement in fund for future appropriation.

# **Balance Sheet**



₹ in billion

| Particulars  | FY22    | FY23    | Q1 FY24 |
|--|---------|---------|---------|
| SOURCES OF FUNDS   |         |         |         |
| Share Capital  | 10.0    | 10.0    | 10.0    |
| Reserves and Surplus   | 104.2   | 119.2   | 123.1   |
| Credit/(Debit) Fair Value Change Account                         | 2.0     | 0.9     | 2.3     |
| Sub-Total  | 116.2   | 130.2   | 135.4   |
| Credit/(Debit) Fair Value Change Account                         | 32.1    | 20.4    | 30.2    |
| Policy Liabilities   | 1,097.6 | 1,301.3 | 1,358.3 |
| Provision for Linked Liabilities (includes change in fair value) | 1,344.5 | 1,535.9 | 1,656.3 |
| Funds for Discontinued Policies                                  | 81.7    | 96.6    | 104.6   |
| Funds for Future Appropriation                                   | 9.9     | 11.4    | 13.3    |
| Total Liabilities  | 2,682.1 | 3,095.9 | 3,297.9 |
| APPLICATION OF FUNDS   |         |         |         |
| Investments  |         |         |         |
| -Shareholders  | 100.8   | 112.1   | 126.8   |
| -Policyholders   | 1,121.3 | 1,298.7 | 1,365.0 |
| -Assets held to cover Linked Liabilities                         | 1,426.3 | 1,632.6 | 1,760.8 |
| Loans  | 3.6     | 3.9     | 4.1     |
| Fixed assets   | 5.3     | 5.2     | 5.3     |
| Net Current Assets   | 24.9    | 43.4    | 36.0    |
| Total Assets   | 2,682.1 | 3,095.9 | 3,297.9 |

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# **Abbreviations**



| Term    | Description                   | Term                   | Description                               |
|---------|-------------------------------|------------------------|---|
| GWP     | Gross Written Premium         | Opex                   | Operating Expenses (excluding commission) |
| NBP     | New Business Premium          | CAGR                   | Compounded Annual Growth Rate             |
| NOP     | Number of Policies            | GDP                    | Gross Domestic Product                    |
| APE     | Annualized Premium Equivalent | INR (₹)                | Indian Rupees                             |
| IRP     | Individual Rated Premium      | USD (\$)               | United States' Currency                   |
| AuM     | Assets Under Management       | ТАТ                    | Turn Around Time                          |
| Banca   | Bancassurance                 | Traditional<br>Segment | Other than Unit Linked Insurance Plan     |
| ULIP    | Unit Linked Insurance Plan    | Traditional<br>Channel | Bancassurance + Agency                    |
| PAR     | Participating                 | VoNB                   | Value of New Business                     |
| NON PAR | Non-Participating             | VoNB Margin            | Value of New Business Margin              |

## **Glossary**



- New Business APE: The sum of annualized first year premiums on regular premium policies, and 10.00% of single premiums, written by the Company during the fiscal year from both retail and group customers.
- New Business Premium (NBP): Insurance premium that is due in the first policy year of a life insurance contract or a single lump sum payment from the policyholder.
- Individual Rated Premium (IRP): New business premiums written by the Company under individual products and weighted at the rate of 10.00% for single premiums.
- Renewal Premium: Life insurance premiums falling due in the years subsequent to the first year of the policy.
- Gross Written Premium (GWP): The total premium written by the Company before deductions for reinsurance ceded.
- Institutional Alliance: Business partners comprising of Corporate Agents, Brokers, IMF, CSC & POSP
- Value of New Business (VoNB): Value of New Business is the present value of expected future earnings from new policies written during a specified period and it reflects the additional value to shareholders expected to be generated through the activity of writing new policies during a specified period.
- VoNB Margin: VoNB Margin is the ratio of VoNB to New Business Annualized Premium Equivalent for a specified period and is a measure of the expected profitability of new business.
- Solvency Ratio: Solvency ratio means ratio of the amount of Available Solvency Margin to the amount of Required Solvency Margin as specified in form-KT-3 of IRDAI Actuarial Report and Abstracts for Life Insurance Business Regulations.

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