

| Region Name | Regional Processing Centre Name | Customer Service Desk Person Name | Customer Service Desk Number | Regional Processing Centre Address | Regional Office Address | Address for escalation to Regional Director |
|----------------|---------------------------------|-----------------------------------|------------------------------|---|---|---|
| AHMEDABAD | Ahmedabad RPC & RO | Shankarnath Nair | 079-66103333 | SBI Life Insurance Co. Ltd. 1St Floor, Akshar Arcade, Opp. Memnagar Fire Station, Nr. Vijay Char Rasta, Memnagar , Ahmedabad - 380014 | SBI Life Insurance Co. Ltd. 1St Floor, Akshar Arcade, Opp. Memnagar Fire Station, Nr. Vijay Char Rasta, Memnagar , Ahmedabad - 380014 | SBI Life Insurance Co. Ltd. 1St Floor, Akshar Arcade, Opp. Memnagar Fire Station, Nr. Vijay Char Rasta, Memnagar , Ahmedabad - 380014 |
| ANDHRA PRADESH | Vijayawada RPC & RO | D.Anitha | 0866-2463168 | SBI Life Insurance Co.Ltd, 3Rd Floor, Srihari Towers, Kp Nagar, Vijayawada-520008 | SBI Life Insurance Co.Ltd, 4Th Floor, Srihari Towers, Kp Nagar, Vijayawada-520008 | SBI Life Insurance Co.Ltd, 4Th Floor, Srihari Towers, Kp Nagar, Vijayawada-520008 |
| BANGALORE | Bangalore RPC | Shilpa N C | 080-25944981 | SBI Life Insurance Company Ltd 1st Floor, # 119, J.P.Aracade, 5th Main, Sri Puttanna Chetty Road,Chamrajpet,Bengaluru, Karnataka, 560018 | SBI Life Insurance Company Ltd, 2nd Floor, Sri Sairam Towers, No. - 24, K. P. Puttanna Chetty Road, 5th Main, Chamrajpet, Bengaluru,Karnataka,560018 | SBI Life Insurance Company Ltd, 2nd Floor, Sri Sairam Towers, No. - 24, K. P. Puttanna Chetty Road, 5th Main, Chamrajpet, Bengaluru,Karnataka,560018 |
| | Bangalore RO | Manjunath K | 080- 25944960 | | | |
| BENGAL | Kolkata RPC | Bipasha Gill | 033 - 2555 - 2498/3188/3190 | 102 A Aurobinda Sarani, 2nd Floor , Hatibagan, Kolkata-700006 | 4th Floor , Kankaria Center, 2/1 Russel Street , Kolkata - 700071 | 4th Floor , Kankaria Center, 2/1 Russel Street , Kolkata - 700071 |
| | Kolkata RO | Dipanwita Mondal | 033 - 6625 7503 | | | |
| BHOPAL | Bhopal RPC & RO | Pankaj Vashistha | 0755-4031800/832 | Regional Office 2nd Floor, Plot No. 8 , Ranjeet Tower, M.P. Nagar, Zone-ii, Bhopal-462011 | Regional Office 2nd Floor, Plot No. 8 , Ranjeet Tower, M.P. Nagar, Zone-ii, Bhopal-462011 | Regional Office 2nd Floor, Plot No. 8 , Ranjeet Tower, M.P. Nagar, Zone-ii, Bhopal-462011 |
| BHUBANESWAR | Bhubaneswar RPC & RO | Priyanka Chetty | 0674-2749063 | SBI Life Insurance Company Ltd, 2nd Floor, Stock Exchange Bhawan , P-2 Jayadev Vihar,Near RCM College,Chandrasekharpur - Bhubaneswar-751023 | SBI Life Insurance Company Ltd, 2nd Floor, Stock Exchange Bhawan , P-2 Jayadev Vihar,Near RCM College,Chandrasekharpur -Bhubaneswar-751023 | SBI Life Insurance Company Ltd, 2nd Floor, Stock Exchange Bhawan , P-2 Jayadev Vihar,Near RCM College,Chandrasekharpur - Bhubaneswar-751023 |
| CHANDIGARH | Chandigarh RPC & RO | Sukhwinder Kaur | 0172-2672665 | SBI Life Insurance Co. Ltd Processing Centre,1St Floor Plot No. – 144 , Industrial Area , Phase -2 Chandigarh . Pin Code 160002. | SBI Life Insurance Co. Ltd Processing Centre,3Rd Floor Plot No. – 144 , Industrial Area , Phase -2 Chandigarh . Pin Code 160002. | SBI Life Insurance Co. Ltd Processing Centre,4Th Floor Plot No. – 144 , Industrial Area , Phase -2 Chandigarh . Pin Code 160002. |
| CHENNAI | Chennai RPC & RO | S Sundari | 044-2488000 | No. 6A, 4th Floor, Centennial Square, Dr. Ambedkar Salai, Kodambakkam, Chennai District, Chennai - 600024 | No. 6A, 4th Floor, Centennial Square, Dr. Ambedkar Salai, Kodambakkam, Chennai District, Chennai - 600024 | No. 6A, 4th Floor, Centennial Square, Dr. Ambedkar Salai, Kodambakkam, Chennai District, Chennai - 600024 |
| DELHI | New Delhi RPC | Varun Dhawan | 011-43697435 | SBI Life Insurance Company Ltd, 2nd Floor, 112, SBI Building, Dayanand Road, Opposite Golcha Cinema, Daryaganj 110002 | SBI Life Insurance Company Ltd, 2nd Floor, B-201A To B-201G, The Statesman House,Barakhamba Road - 110001 | SBI Life Insurance Company Ltd, 2nd Floor, B-201A To B-201G, The Statesman House,Barakhamba Road - 110001 |
| | New Delhi RO | Danish Mori | 011-23464941 | | | |
| JAIPUR | Jaipur RPC & RO | Jitendra Kumar | 0141-4256600 | SBI Life Insurance Co. Ltd., 2nd Floor,Arg Corporate Park, Plot No. 8,9,Gopalbari Near Ajmer Pulia,Ajmer Road, Jaipur (Rajasthan) - 302006 | SBI Life Insurance Co. Ltd., 2nd Floor,Arg Corporate Park, Plot No. 8,9,Gopalbari Near Ajmer Pulia,Ajmer Road, Jaipur (Rajasthan) - 302006 | SBI Life Insurance Co. Ltd., 2nd Floor,Arg Corporate Park, Plot No. 8,9,Gopalbari Near Ajmer Pulia,Ajmer Road, Jaipur (Rajasthan) - 302006 |
| KERALA | Thiruvananthapuram RPC & RO | Vineetha KS | 0471 2727822 | SBI Life Insurance Company Limited, Regional Proessing Centre, T.C. 15/183, 3rd Floor, Chennankara Building, Althara Jn ., Vellayambalam, Thiruvananthapuram 695010 | SBI Life Insurance Company Limited, Regional Proessing Centre, T.C. 15/183, 3rd Floor, Chennankara Building, Althara Jn ., Vellayambalam, Thiruvananthapuram 695010 | SBI Life Insurance Company Limited, Regional Proessing Centre, T.C. 15/183, 3rd Floor, Chennankara Building, Althara Jn ., Vellayambalam, Thiruvananthapuram 695010 |
| LUCKNOW | Lucknow RPC & RO | Sonam Gupta | 0522-4075901, 02, 03 | SBI Life Insurance Co. Ltd., Aishwarya Plaza - 1, Sector - H, Near Puraniya Chauraha, Aliganj, Lucknow - 226024 Uttar Pradesh | Regional Office, SBI Life Insurance Co. Ltd., 9th Floor, Cyber Heights, Vibhuti Khand, Gomti Nagar, Lucknow – 226010 Uttar Pradesh | Regional Director, SBI Life Insurance Co. Ltd., 9Th Floor, Cyber Heights, Vibhuti Khand, Gomti Nagar, Lucknow – 226010 Uttar Pradesh |
| MUMBAI | Mumbai RPC & RO | Swati Jadhav | 022-66283294 | SBI Life Insurance Co. Ltd., Flexcel It Park, 2nd Floor, Near 24 Karat Multiplex, S. V. Road, Jogeshwari West, Mumbai-400102 | SBI Life Insurance Co. Ltd., Flexcel It Park, 1St Floor, Near 24 Karat Multiplex, S. V. Road, Jogeshwari West, Mumbai-400102 | SBI Life Insurance Co. Ltd., Flexcel It Park, 1St Floor, Near 24 Karat Multiplex, S. V. Road, Jogeshwari West, Mumbai-400102 |

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| NORTH EAST | Guwahati RPC & RO | Priyam Bajaj | 0361-2463836 | SBI Life Insurance Co. Ltd,Avantika Niloy,1st Floor, Guwahati 781007 | SBI Life Insurance Co. Ltd,Itag Plaza,2nd Floor,Abc Tarun Nagar Guwahati 781005 | SBI Life Insurance Co. Ltd,Itag Plaza,2nd Floor,Abc Tarun Nagar Guwahati 781005 |
| PATNA | Patna RPC | Vartika Singh | 0612- 2260275 | SBI Life Insurance Company Ltd, 6th Floor, Kamini Centre,New Patlipura Colony, Boring Road, Patna RPC - 800013, Bihar | SBI Life Insurance Company Ltd, 6th Floor, Patna One Mall, Circle No. 06, Holding No. 177 (Old) And 139 (New), Plot No. 161 (Part), Dak Banglow, Ps Kotwali, Patna - 800001 Bihar | SBI Life Insurance Company Ltd, 6th Floor, Patna One Mall, Circle No. 06, Holding No. 177 (Old) And 139 (New), Plot No. 161 (Part), Dak Banglow, Ps Kotwali, Patna - 800001 Bihar |
| | Patna RO | Mrityunjay Kumar | 0612- 2221932 | | | |
| TELANGANA | Hyderabad RPC & RO | G .Narasimha Rao | 040-23422201 | Hyderabad ROC; SBI Life Insurance Co. Ltd. 6th Floor, United India Towers; Opp. Police Commissioner Office, Basheerbagh, Hyderabad-500029 | Regional Director SBIlife Insurance Co. Ltd. D No: 6-3-1090/B/4 4Th Floor, The Grand Building Raj Bhavan Road, Somajiguda Hyderabad-500082 | Regional Director SBIlife Insurance Co. Ltd. D No: 6-3-1090/B/4 4Th Floor, The Grand Building Raj Bhavan Road, Somajiguda Hyderabad-500082 |