

give | grants

Impact Assessment Report (Web Version)



SBI LIFE

ONYVA Trust

List of Acronyms

| Acronym | Expression |
|----------------|---------------------------------|
| CSR | Corporate Social Responsibility |
| NGO | Non-governmental organization |
| ToC | Theory of Change |
| LFA | Logical Framework Analysis |
| CWO | Child Welfare Officer |
| CWC | Child Welfare Committee |
| EVS | Environmental Science |

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The Juvenile Justice Act of 2015 deals with the care and protection of children in need. Such vulnerable children are housed at care and protection homes which look after their holistic development needs. ONYVA Trust runs three such care homes in Delhi: TARA Tots, TARA Girls and TARA Boys for toddlers, girls and boys respectively. SBI Life partnered with them to support one of these three homes, TARA Girls. The program is in alignment with SBI Life's key thematic areas of Education and Healthcare as it is centered around holistic child development through interventions falling under both these pillars. A total grant of ₹ 1,30,17,427 Cr was disbursed for the program in FY 2020-21. The intervention addresses SDG 3, 4 and 5 of the UN SDGs, Agenda 2030. Nationally, it targets activity (iii) of Schedule VII of the Companies Act, 2013.

As part of the impact assessment, a logical framework analysis was laid against the expected theory of change, to understand the parameters, indicators, output, outcome, and overall impact. A mixed method approach was deployed to collect and analyze qualitative and quantitative data. The total sample size for the impact study was 23 of which a total of 10 respondents were the primary beneficiaries of the project i.e., resident girls (11-16 years). The Give team conducted in-depth KIIs with the other stakeholders, vital in determining the impact of the project's interventions.

The study found that the NGO has successfully met the objectives as stated in the project proposal. The girls attended school virtually in the year 2020-21 and activities such as mental health counselling, routine health check-ups, in-house tuition classes and special education classes were conducted in both offline and online modes as per feasibility. Since the decision about the residence of the girls is taken by the Child Welfare Committee (CWC), their need for care and protection is well established. A robust grievance redressal system was found to be in place for the girls, where they could address all their issues to the Child Welfare Officer (CWO) as well as the CWC during their monthly committee meetings and during individual interaction with the CWC.

The study found that TARA Girls was successful in meeting the pre-defined project objectives, as stated in the table below:

| # | Program Objectives | Objectives Achieved (as per the assessment) |
|---|--------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| 1 | Protecting 20 girls | ✓ |
| 2 | Providing quality education | ✓; all girls are enrolled at private schools |
| 3 | Counselling 20 girls with self-sufficiency | ✓; mental health counselling sessions conducted |
| 4 | Providing healthcare services | ✓; teleconsultation with leading doctors, routine home check-ups and tie-ups with prominent hospitals & pharmacies |

The girls surveyed were found to be satisfied with their quality of life at TARA Girls. The in-house teachers and the special educators were found to be well qualified for providing educational support to the girls. The medical team at TARA Girls was also found to be proactive about the medical issues faced by the girls and they took active steps in putting safety measures in place with respect to the COVID-19 pandemic. The Child Welfare Committee, South Delhi reported that TARA Girls was an excellent home in terms of the education and nutrition they provide to the resident girls. However, they mentioned that there is a scope of improvement in areas of compliance and infrastructure support provided to the girls. Allotment of a private space for counselling and addition of bunker beds are the key recommendations emerging out of the study.