

# Easy ways to pay your RENEWAL PREMIUM



## PAY ONLINE / AUTO DEBIT

### SBI Life Website

- Logon to [www.sbilife.co.in](http://www.sbilife.co.in)
- Click on Services >> Pay Premium Online
- Make payments through Credit Card\*, Net Banking or Debit Card

### Net Banking

#### For State Bank Group Account holders

- Logon to netbanking account > Go to Bill Payments. Select SBI Life Premiums > Enter Policy No. and Date of Birth and Make Payment
- Add SBI Life as Biller

#### For Other Banks Account holders

- Logon and add SBI Life as Biller (SBI Life is listed as National Biller)
- Pay through InstaPay.

### Direct Debit Facility

Registration only for policy holders with bank account in 18 available banks<sup>5</sup>.

- Submit filled Mandate Form\*\* along with a cancelled cheque at the nearest SBI Life branch.
- All future premiums will be debited from your account

<sup>5</sup>For list of 18 partner Banks visit [www.sbilife.co.in](http://www.sbilife.co.in)>> services>> Premium Payment Procedure>>Direct Debit.



### NACH Facility

- Registration for policy holders having account with any core banking enabled bank tied up with NPCI (National Payments Corporation of India) for NACH (National Automated Clearing House).
- Submit filled Mandate Form\*\* along with a cancelled cheque at the nearest SBI Life branch.
- Future premiums will be debited from your account

### Credit Card

#### Register your credit card Online

- Logon to [www.sbilife.co.in](http://www.sbilife.co.in)
- Go to Services area and Click Easy Renewal payment options
- Choose Setup Standing Instructions for Premium payment
- Select Set auto pay instructions on Credit card

#### Register while making premium payment

Set Standing Instructions (SI) against your credit card while making online premium payment. Use "Billdesk payment gateway".

## PAY BY PHONE

### SBI Life Easy Access Mobile Application

- Download SBI Life Easy Access Mobile Application
- Open the application, Click on the tab Pay Your Renewal Premium
- Enter your Policy Number, Date of Birth and Email and pay premium through net banking/Credit Card\* /Debit Card (Email ID will be used to send you the payment acknowledgement)

### SBI Mobile Banking

- Download SBI's Mobile Application (SBI Freedom)
- Login and go to M-Commerce >> Select SBI Life and enter your Policy Number, Date of Birth, Amount and make payments



### Interactive Voice Response (IVR)

- Call Toll Free no: 1800 22 9090 (Between 9:00 am to 9:00 pm)
- Provide your Policy Number & Date of Birth
- IVR provides premium due date, amount and option to pay premium using Credit Card\* (VISA, Master Card)
- Provide Credit Card No. & One Time Password (OTP) received from the Bank / Credit Card
- IVR confirms the payment & generates your transaction ID

### Mobile Wallets - SBI Buddy

- Download State Bank "Buddy" App on your mobile
- Click "Recharge & Bill Pay" & go to "Bill Pay" option
- Select Biller Category as "Insurance" and choose "SBI Life Insurance" as biller
- Enter Policy number & Date of Birth and complete the transaction.

## PAY THROUGH SBI / SBI LIFE BRANCHES

### Electronic Fund Transfer (EFT)

Available at all SBI and SBI Group branches

- Premiums can be paid in cash^ (upto ₹ 49,999/-) or through State Bank cheque or direct debit



### POS (Point of Sales)

You can also pay the premium with Credit Card\* (VISA & Master Card) /Debit Card (Maestro) using POS (Point of Sales) terminals at select SBI Life Branches\*\*.

\*\*For list of select SBI Life Branches visit [www.sbilife.co.in](http://www.sbilife.co.in) >> services >> Premium Payment Procedure.



### SBI ATMs and Kiosks

Pay through State Bank Group ATMs and Kiosks

- Insert Your Card
- Go to Services >> Bill Pay >> Select SBI Life Insurance
- Enter Policy Number and Date of Birth
- Make Payments

### Direct Remittance

Available at all SBI Life Branches

Pay through Cheque / Demand Draft at any of the SBI Life branches in favor of **"SBI Life Insurance Co. Ltd. Policy No XXXXXXXXXXXX"**

## PAY BY CASH

Cash^ upto ₹ 49,999/-

### Common Service Centers (CSC)

- Policy Holders can pay premium in cash^ (Upto ₹ 49,999/-) through any of Common Services Centers (CSC) across India. Visit website: [www.csc.gov.in](http://www.csc.gov.in) for list of centers.



### Karur Vysya Bank

- Premiums can be paid in cash^ (Upto ₹ 49,999/-) and direct debit facility at all the branches of Karur Vysya Bank.

### AP Online/MP Online

- Policy Holders in Madhya Pradesh and Andhra Pradesh can pay cash^ (Upto ₹ 49,999/-) at any MP Online and AP Online outlets respectively.

*Note: For all cash payments, please collect payment acknowledgement.*

**^Do not handover Cash of Renewal Premium payment to any entity, except at the authorised collection centres.**

*\*We do not accept premium through Credit Cards issued outside India. \*\*Mandate Form(s) available on [www.sbilife.co.in](http://www.sbilife.co.in) or at any SBI Life branches*

### DO's

- CHECK CALL AUTHENTICITY - Any calls that solicit to get your personal financial information like your policy no., bank details, your password, etc. are not from SBI Life Insurance
- CHECK E-MAIL AUTHENTICITY - Reply to an e-mail, only if it is received from the domains – [sbilife.co.in](http://sbilife.co.in) or [sbi-life.com](http://sbi-life.com)
- Always deposit an Account Payee cheque in favour of 'SBI Life Insurance Co. Ltd. Policy No. XXXXXXXXXXX'
- Make online transactions only on secured websites with 'https' and has a padlock (🔒) symbol rather than 'http' in the address bar

### BE ALERT

### BE SAFE

### DON'Ts

- Do not share your confidential information like password, customer-id, date of birth, credit card number, etc, on e-mail or on a phone call, even if it is from a trusted source like your insurer, IRDAI, Income Tax Department, Bank, Credit Card Company, etc.
- Do not issue a bearer or blank signed cheque to anyone
- Do not handover renewal premium payment cash to any entity, except the authorised collection centres^
- Do not handover your credit card to anyone or disclose your CWV or PIN number to anyone

**BEWARE OF SPURIOUS PHONE CALLS AND FICTITIOUS/FRAUDULENT OFFERS.** IRDAI clarifies to public that • **IRDAI or its officials do not involve in activities like sale of any kind of insurance or financial products nor invest premiums.** • **IRDAI does not announce any bonus.** Public receiving such phone calls are requested to lodge a police complaint along with details of phone call, number.



For more details, contact: **SBI Life Branch**

Call Toll Free on **1800 22 9090** (Between 9:00 am to 9:00 pm)

Log on to [www.sbilife.co.in](http://www.sbilife.co.in) • E-mail us at [info@sbilife.co.in](mailto:info@sbilife.co.in)

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