

## SBI Life Insurance relaxes claim documentation requirements for victims of tragic AI 171 plane crash in Ahmedabad

**India, 14th June 2025:** SBI Life has simplified claims processes, as a measure to aid families of victims of the tragic AI 171 plane crash in Ahmedabad on June 12, 2025.

Understanding the overwhelming emotional strain that arise from procedural challenges in such situations, SBI Life has eased the claim process to offer faster financial assistance. SBI Life will not insist on submission of death certificate from the claimant. SBI Life will consider evidence of death from an official government record or entries from governmental portals, municipal records or e governance database as proof of death.

Claim can be intimated with minimum documents like claim form, Policy Document and details of KYC and bank account of the nominee. Further, family members can also call on SBI Life's 24x7 toll free number at 1800 267 9090 for any claims queries.

"At SBI Life, we stand in solidarity with the families impacted by this unfortunate tragedy. In these moments of deep loss, our priority is to compassionately ensure a swift and simplified claim settlement experience." said the company.

Families and nominees of policyholders affected by the crash are encouraged to connect with the nodal officer or connect with the nearest SBI Life branch or reach out to SBI Life's dedicated customer support for assistance with claims.

| District  | Nodal Officer     | Contact details  | Senior Nodal Officer  | Contact details  |
|-----------|-------------------|--|-----------------------|--|
| Ahmedabad | Mr. Kinner Pandya | Email id: <a href="mailto:kinner.pandya@sbilife.co.in">kinner.pandya@sbilife.co.in</a><br>Landline: 079-66103317 | Mr. Virendra Chauhary | Email id: <a href="mailto:virendra.chaudhary@sbilife.co.in">virendra.chaudhary@sbilife.co.in</a><br>Landline: 079-66103342 |

- **Email: [claims.assistance@sbilife.co.in](mailto:claims.assistance@sbilife.co.in)**
- **Call on Toll-Free Number: 1800 267 9090 (customer servicing timing:24x7)**
- **Visit nearby SBI Life Branch for any assistance**

SBI Life expresses deep sorrow over the loss of lives in the crash and reiterates its commitment to standing by the families during this time of grief.