

CUSTOMER INFORMATION SHEET / KNOW YOUR POLICY

This document provides key information about Your Policy. You are also advised to go through Your Policy Document.

Sl. no.	Title	Description in Simple Words <i>(Please refer to applicable Policy Clause Number in next column)</i>	Policy Clause Number
1.	Name of the Insurance Product and Unique Identification Number (UIN)	SBI Life – CapAssure Gold (UIN: 111N091V03)	Cover Page
2.	Master Policy Number	<< as allotted by system >>	Cover Page
3.	Type of Insurance Policy	SBI Life – CapAssure Gold, is a Non-linked, Non-participating, Group Fund Based, Life Insurance Product	Cover Page
4.	Basic Policy details	<ul style="list-style-type: none"> • Name of Master Policyholder: << allotted by system >> • Type of Benefit: << allotted by system (Gratuity / Leave Encashment / Superannuation / Post-Retirement Medical Benefit Scheme (PRMBS) / Other Savings Scheme) >> • Nature of Scheme: << allotted by system Defined Benefit/Defined Contribution// DC under pin DB// DB underpin DC >> • Sum Assured :<< Rs. 10,000 per member >> • Risk Premium/Mortality Charge :<< Rs. 10 per annum per member >> <p style="margin-left: 20px;">For details on the premium payable and the policy term, please refer to the Scheme Rules”.</p> <p style="margin-left: 20px;">For more details, kindly refer Policy Schedule.</p>	Policy Schedule
5.	Policy Coverage/benefits payable	<p>Death Benefit: In the event of death of the Member during the term of the Master Policy, We will pay the benefits as per the Scheme Rules plus the Sum Assured.</p> <p>Surrender Benefit: The Master Policyholder may Surrender the Policy anytime during the term of the Policy and We will pay Surrender Value as per section “Non-forfeiture benefits” of the Policy.</p> <p>Other benefits/options payable, specific to the Policy, if any: On occurrence of disability/withdrawal/maturity or any other exit or circumstance /medical benefit as defined in the Scheme Rules to the Member, We will pay benefits as per the Scheme Rules.</p>	Part C (II) (1) Part C (II) (4.1) Part C (II) (2)
6.	Exclusions (events where insurance coverage is not payable), if any.	Not Applicable	Part C (II) (15)
7.	Grace period	Not Applicable	

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8.	Free Look Period	30 days	Part C (IV) (1)
9.	Lapse, paid-up and revival of the Policy	<p>Lapse If the Policy Account Value is not sufficient to recover the Mortality Charges, then insurance cover will lapse under the Policy and no Death Benefit shall be payable.</p> <p>Paid-up Value Not applicable</p> <p>Revival Not Applicable</p>	Part C (II) (3)
10.	Claims / Claims Procedure	<ul style="list-style-type: none"> • Turn Around Time (TAT) for claims settlement and brief procedure: https://www.sbilife.co.in/en/services Download 'Turn Around Times' pdf • Helpline/Call Centre Number: <ul style="list-style-type: none"> ○ Toll free no.: 1800 267 9090 (Customer Service Timing:24X7). • Contact details of the insurer: SBI Life Insurance Company Limited Central Processing Centre 7th Level (D Wing) & 8th Level, Seawoods Grand Central, Tower 2, Plot No R-1, Sector - 40, Seawoods, Nerul Node, Navi Mumbai - 400706 Telephone No. 022-6645 6000 Email: fundclaims.scan@sbilife.co.in • Link for downloading claim form and list of documents required including bank account details. https://www.sbilife.co.in/en/services/download-center/claim-forms <p>For details, please refer the Claims section of the Policy document.</p>	Part C (III)
11.	Policy Servicing	<ul style="list-style-type: none"> • Turn Around Time (TAT): https://www.sbilife.co.in/en/services Download 'Turn Around Times' pdf • Helpline/Call Centre Number: <ul style="list-style-type: none"> ○ Toll free no.: 1800 267 9090 (Customer Service Timing:24X7). • Our Contact Details: For any information / clarification, please contact: Your nearest local SBI Life service branch. • Link for downloading applicable forms and list of documents required including bank account details. Various forms are available on SBI Life Website: https://www.sbilife.co.in/en/services/download-center/policy-servicing-forms 	Part C (II) (9)
12.	Grievances / Complaints	<ul style="list-style-type: none"> • Contact details of Grievance Redressal Officer: SBI Life Insurance Company Limited Central Processing Centre, 7th Level (D Wing) & 8th Level, Seawoods Grand Central, Tower 2, Plot No R-1, Sector - 40, Seawoods, Nerul Node, Navi Mumbai - 400706 Telephone No. 022-6645 6200 Email: hcr@sbilife.co.in • Link for registering the grievance with the insurer's portal: https://www.sbilife.co.in/en/grievances • Contact details of Ombudsman: https://cioins.co.in/ombudsman 	Part C (V)

Declaration by the Policyholder

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I have received the above and I have read and confirm having noted the details.

(Signature of the Policyholder)

Place:

Date:

Note:

- i. Product related documents including the Customer Information sheet are available on Our website www.sbilife.co.in

In case of any conflict, the terms and conditions mentioned in the Master Policy Document shall prevail.

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