



SBI Life Insurance Company Limited

Grievance Redressal - FY26

Grievance* Redressal

Number & Proportion of grievances redressed

Grievances Redressal Days	FY26	
	Count	Proportion
0 - 15 days	5,588	96%
16 - 30 days	96	2%
31 - 60 days	6	0%
Beyond 60 Days	0	0%
Remaining Unaddressed	107	2%

** Includes Service Requests that have not been resolved within 7 days*