



SBI Life Insurance Company Limited

Grievance Redressal - FY26

Grievance* Redressal

(A) Numbers of grievances redressed

By Count

Grievances Redressal Days	FY26
0 - 15 days	5,588
15 - 30 days	96
30 - 60 days	0
Beyond 60 Days	0
Remaining Unaddressed	0

(B) Proportion of grievances redressed

*Proportion in
Count*

Grievances Redressal Days	FY26
0 - 15 days	98%
15 - 30 days	2%
30 - 60 days	0%
Beyond 60 Days	0%
Remaining Unaddressed	0%

** Includes Service Requests that have not been resolved within 7 days*