



SBI Life Insurance Company Limited

Grievance Redressal – YTD June 2026

Grievance* Redressal

Number & Proportion of grievances redressed

Grievances Redressal Days	YTD Jun'26	
	Count	Proportion
0 - 15 days	5,419	68%
16 - 30 days	1,419	18%
31 - 60 days	157	2%
Beyond 60 Days	10	0%
Remaining Unaddressed ^{\$}	989	12%

** Includes Service Requests that have not been resolved within 7 days*

^{\$} Denotes count of work-in-progress Grievances/Service Request as at the end of the period shown. These are resolved in the subsequent period.