



SBI Life Insurance Company Limited
Grievance Redressal – YTD July 2026

Grievance* Redressal

Number & Proportion of grievances redressed

Grievances Redressal Days	YTD Jul'26	
	Count	Proportion
0 - 15 days	7,280	68%
15 - 30 days	1,996	19%
30 - 60 days	255	2%
Beyond 60 Days	15	0%
Remaining Unaddressed ^{\$}	1,177	11%

** Includes Service Requests that have not been resolved within 7 days*

^{\$} Denotes count of work-in-progress Grievances/Service Request as at the end of the period shown. These are resolved in the subsequent period.