



SBI Life Insurance Company Limited

Grievance Redressal – YTD July 2026

Grievance* Redressal

Number & Proportion of grievances redressed

Grievances Redressal Days	YTD Jul'26	
	Count	Proportion
0 - 15 days	2,236	94%
15 - 30 days	9	0%
30 - 60 days	0	0%
Beyond 60 Days	0	0%
Remaining Unaddressed	122	5%

** Includes Policy Service Requests that have not been resolved within 7 days*