



SBI Life Insurance Company Limited

Grievance Redressal – YTD July 2026

Grievance* Redressal

(A) Numbers of grievances redressed

By Count

Grievances Redressal Days	YTD Jul'26
0 - 15 days	2,294
15 - 30 days	9
30 - 60 days	0
Beyond 60 Days	0
Remaining Unaddressed	81

(B) Proportion of grievances redressed

*Proportion in
Count*

Grievances Redressal Days	YTD Jul'26
0 - 15 days	96%
15 - 30 days	0%
30 - 60 days	0%
Beyond 60 Days	0%
Remaining Unaddressed	3%

** Includes Policy Service Requests that have not been resolved within 7 days*