



SBI Life Insurance Company Limited
Grievance Redressal – YTD August 2026

Grievance* Redressal

Number & Proportion of grievances redressed

Grievances Redressal Days	YTD Aug'26	
	Count	Proportion
0 - 15 days	9,593	69%
15 - 30 days	2,686	19%
30 - 60 days	417	3%
Beyond 60 Days	20	0%
Remaining Unaddressed ^{\$}	1,224	9%

** Includes Service Requests that have not been resolved within 7 days*

*^{\$} Denotes count of work-in-progress Grievances/Service Request as at the end of the period shown.
These are resolved in the subsequent period.*