



## **SBI Life Insurance Company Limited**

### **Claim Responsiveness - FY26**

### **Claim Responsiveness\***

**(A) Proportions of claims settled (in full or in part or repudiated or rejected or closed) from the date of filing of the claims**

| Ageing of Claims (Count basis)                             | FY26  |
|------------------------------------------------------------|-------|
| Within 15 days                                             | 96.8% |
| Within 30 days                                             | 98.6% |
| Within 60 days                                             | 99.6% |
| Beyond 60 Days                                             | 0.3%  |
| Remaining unsettled <sup>\$</sup> at the end of the period | 0.1%  |

**(B) Proportions of claims paid in full, paid in part, repudiated, rejected, closed, and remaining unsettled at the end of the month being reported upon**

| Settlement Status (Count basis) | FY26  |
|---------------------------------|-------|
| Paid in Full                    | 99.4% |
| Paid in Part                    | 0.0%  |
| Repudiated                      | 0.4%  |
| Rejected                        | 0.1%  |
| Closed                          | 0.0%  |
| Unsettled <sup>\$</sup>         | 0.1%  |

**(C) Value proportion of claims settled<sup>^</sup>**

| Parameter                          | FY26  |
|------------------------------------|-------|
| Value proportion of claims settled | 97.7% |

*\* Includes Individual / Group Death, Health & Rider claims*

*<sup>\$</sup> Unsettled includes Outstanding & Unclaimed*

*<sup>^</sup>Total amount of claims paid (in full or in part) ÷ Total amount claimed (of claims decided for payment in full or in part or repudiated)*