

SBI Life Insurance Company Limited

Claim Responsiveness – YTD September 2026

Claim Responsiveness*

(A) Proportion of claims settled (in full or in part or repudiated or rejected or closed) from the date of filing of the claims

Ageing of Claims (Count basis)	YTD Sep'26
Within 15 days	96.3%
Within 30 days	98.5%
Within 60 days	99.5%
Beyond 60 Days	0.1%
Remaining unsettled$ at the end of the period	0.4%

(B) Proportion of claims paid in full, paid in part, repudiated, rejected, closed, and remaining unsettled at the end of the month being reported upon

Settlement Status (Count basis)	YTD Sep'26
Paid in Full	99.1%
Paid in Part	0.0%
Repudiated	0.4%
Rejected	0.0%
Closed	0.0%
Unsettled$	0.4%

(C) Value proportion of claims settled^

Parameter	YTD Sep'26
Value proportion of claims settled	97.1%

** Includes Individual / Group Death, Health & Rider claims*
$ Unsettled includes Outstanding & Unclaimed
^Formula: Total amount of claims paid (in full or in part) ÷ Total amount claimed (of claims decided for payment in full or in part or repudiated)