

SBI Life Insurance Co Ltd: Pest Control Pre-Bid Meeting

<u>Date</u>	<u>Start Time & End Time</u>	<u>Venue</u>	<u>Agenda</u>
15/12/2025	4 PM to 5:30 PM	SBI Life- CPC Office – Executive Dining Room	First Pre-Bid meeting with techno-commercial committee for discussion regarding RFP for selection of vendor for Pest Control AMC services.

Frequently Asked Questions (FAQs) – Vendor Queries & SBIL Responses

Question : Should the RFP Technical and Commercial details be submitted in the same envelope or separate envelopes?

Answer : Both details must be submitted in **separate envelopes**.

Question : What technical documents are required for the RFP?

Answer : Please refer to **RFP pages 22 to 26**.

Question : What is the meaning of Integrated Mosquito Service and what is its frequency?

Answer : It refers to mosquito control service with **monthly servicing using effective methods**.

Question : What is NEON light and where will it be used in PC services?

Answer : Neon lights are glass tubes filled with neon gas that glow when electricity passes through them. They are used for **fly and insect control in specific areas**.

Question : As per the RFP, 7 NEON lights are required. Who will provide them and who will decide the locations?

Answer : This is a **one-time service** and will be provided by the **vendor**. After award of contract, the vendor shall install them at required locations. Locations include **computer handling areas and the canteen. 5 units at Seawood's office and 2 units at Belapur office**.

Question : Is night service required for the canteen area?

Answer : **No**, night service is not required.

Question : What is the estimated cost?

Answer : As this is an RFP, **vendors are required to submit their best commercial quote** based on the requirements.

Question : Do both sites have a canteen facility?

Answer : **No**. Only the **Seawood's office** has a canteen facility.

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Question : Are canteen services online or offline?

Answer : Currently, the service is **offline**. Online canteen services are planned to be introduced soon.

Question : Is any AMC vendor currently working with SBI Life?

Answer : **No**. Activities are currently handled by the **in-house team**.

Question : What is the date for resolving technical/commercial queries?

Answer : **22nd December 2025**

Question : What is the Technical Bid opening date?

Answer : **26th December 2025**

Question : What is the Commercial Bid opening date?

Answer : Not yet disclosed

Question : What is the last date for bid submission?

Answer : **24th December 2025**

SN	Participant Name	Designation and Department	Attendance	Sign
1	Mr. N Parameshwar	Vice President - Management Services	Present	
2	Mr. Rajnish Sengupta	Associate Vice President - Management Services	Present	
3	Mr. Ajit Kumar	Manager - Management Services	Present	
Note : - <u>No one connected from online platform.</u>				