

Corrigendum



Corrigendum to RFP number RFP/Inbound/1.0/30042018 for Outsourcing of Inbound Contact Center and Related Services after considering queries raised by participants through email or during the pre bid meeting held on 18.05.2018

This is with reference to the RFP number RFP/Inbound/1.0/30042018, for Outsourcing of Inbound Contact Center and Related Services that was published on the company website on 30.04.2018.

It is to inform that the following amendments may please be noted in the said RFP

S No	RFP Clause	Existing	Amendment
1	Page 1	Submission of Proposal : 25 th May, 2018	Last date and time for Bid submission : 5pm on 29 th May, 2018
2	3.2 Page 7	Preference will be given to companies having positive profits in the last three completed financial years as on 31-March-2017 (to be substantiated with copy of audited balance sheets)	Preference will be given to participants having positive profits in at least two out of last three completed financial years as on 31-March-2017 (to be substantiated with copy of audited balance sheets).
3	3.3 Page 7	The annual turnover of the interested participant should at least be Rs. 25 Crores in each of the last three completed financial years as on 31-March-2017.	Preference will be given to participants with annual turnover of at least Rs. 5 Crores in two of the last three completed financial years as on 31-March-2017.

The other contents remain unchanged.

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