

List of Units / Departments Covered under Management Audit**List of departments at Corporate Office (HO)**

Sr No	Department
1	Actuarial
2	Brand, Corporate Communication & CSR
3	Business Strategy
4	Channel Administration
5	Compliance
6	Corporate Law
7	Finance & Accounts
8	Human Resource
9	Internal Audit
10	Investment
11	Learning & Development
12	Management Services
13	Marketing - Bancassurance (SBI & RRBs)
14	Marketing - Corporate Solutions Group
15	Marketing - Emerging Businesses
16	Marketing - Institutional Alliances
17	Marketing - Retail Agency
18	Product Management
19	Risk Management & Fraud Monitoring
20	Sales Quality & CFIC
21	Secretarial
22	Vigilance

List of departments at Central Processing Centre (CPC)

Sr No	Department
1	Customer Service and Experience
2	Analytics, Projects & Process Quality Excellence
3	Branch Coordination, PO-FIU and Vendor Management
4	Claims & Claim Fraud Management
5	Client Relationship & Customer Engagement
6	Concurrent Audit
7	Group Operations
8	Legal
9	Management Services
10	New Business
11	Policy Servicing & Living Benefits Payouts
12	Renewals & Customer Retention
13	Underwriting
14	Information Security
15	Information Technology

List of Regional (RO) including Regional Operations Centre (ROC)

Sr No	Department
1	Ahmedabad
2	Andhra Pradesh
3	Bangalore
4	Bengal
5	Bhopal
6	Bhubaneswar
7	Chandigarh
8	Chennai
9	Delhi
10	Jaipur
11	Kerala
12	Lucknow
13	Maharashtra
14	Mumbai Metro
15	North East
16	Patna
17	Telangana