

ADDENDUM TO RFP DOCUMENT

RFP Name – RFP for Outsourcing of Outbound Calling & Related Services

RFP Reference Number – RFP – SBILIFE/OPS/RV/2017-18/01

RFP Addendum Number – 01

Date of Addendum – 26th September, 2017

To All Interested Participants,

This addendum is issued in reference to aforesaid RFP document and published for gathering additional information related to participants, and hereby made part of the RFP document. Please consider this addendum as part of RFP document published on 12th September, 2017.

Additional Information Required –

The participant(s) must submit a document containing details of locations proposed for SBI Life to carry out processes mentioned under the RFP scope. This document should be submitted along with Technical Proposal.