

ADDENDUM TO RFP DOCUMENT

RFP Name – RFP for Outsourcing of Outbound Calling & Related Services

RFP Reference Number – RFP – SBILIFE/OPS/RV/2017-18/01

RFP Addendum Number – 02

Date of Addendum – 27th September, 2017

To All Interested Participants,

This addendum is issued in reference to aforesaid RFP document and published to inform change in timelines for submission of technical & commercial proposals, and hereby made part of the RFP document. Please consider this addendum as part of RFP document published on 12th September, 2017.

Extension of timelines for submission of technical & commercial proposals –

The proposal submission deadline has been extended till Friday, 06th October, 2017 at 05.00 pm. The participant(s) must submit technical & commercial proposals on or before 06th October, 2017 by 5.00 pm. Technical proposals will be opened on 06th October, 2017 at 05.30 pm.