



SBI Life Insurance Company Limited
Registration Number: 111 Regulated by IRDAI

Policy Document

SBI Life – RiNn Raksha

Group Credit Life Insurance Plan

Registered and Corporate Office:

SBI Life Insurance Co. Ltd, “Natraj”, M.V. Road & Western Express Highway Junction, Andheri (E)
Mumbai 400 069.

Website: www.sbilife.co.in | Email: info@sbilife.co.in | CIN: U99999MH2000PLC129113
Toll Free: 1800 22 9090 (Between 9AM & 9PM)

Policy Schedule

Your Policy

Welcome to your group credit life insurance policy, **SBI Life – RiNn Raksha** and thank you for choosing **SBI Life Insurance Company Limited** for your insurance needs. The UIN allotted by IRDAI (Regulator) for this product is 111N078V02. This is a group credit life insurance plan which provides cover to various loan borrowers or any group with similar benefit structure against the risk of death within the chosen policy term.

The information you have given in your proposal form, details of the members provided in the membership forms, the quotation accepted by you, other documents and declarations including the declaration of Good Health for evidence of insurability of the members, if any, form part of this contract of insurance with us. Your policy document, comprising this policy schedule along with the policy booklet and any endorsements, is evidence of the contract. You should read these carefully to make sure that you are satisfied with the terms and conditions of the policy and that there are no discrepancies in the policy document. Please keep these in a safe place.

Your policy is an excellent platform to meet the insurance requirements of your borrowers. The benefits will be paid to the person(s) entitled as set out in the policy document, on proof to our satisfaction, of such benefits having become payable.

If you require further information, please contact us.

Intermediary Details

Type of Intermediary	<< Direct/ Bancassurance/ Broker/ Insurance Advisor/ Corporate Agent >>
Name	<< from the proposal form >>
Code / Branch code	<< xxxx / xxxx >>
Contact Phone no.	<< STD Code – Contact No. / Mobile No. >>

Identification

Master Policy Number	<< as allotted by system >>
Master Proposal Number	<< as given in the Master Proposal Form >>
Proposal Date	<< DD-MMM-YYYY>>
Client ID	<< as allotted by system >>

Master Policyholder Details

Name of the Proposer/ Master Policyholder	<< as mentioned in the Master Proposal Form >>
Mailing Address	<< as mentioned in the Master Proposal Form >>
Telephone Number with STD Code	<< as mentioned in the Master Proposal Form>>
E-Mail ID	<< email id as given in the Master Proposal Form>>

Policy Details	
Type of Loan(s)/ Scheme(s) covered under this master policy	<< Loan Borrowers/ others as mentioned in the master proposal form>>
Date of Commencement of Master Policy	<< as mentioned in the Master Proposal Form>>
Type of Plan	<< Single Premium/ Level Premium>>
Death Benefit	<< As per COI Schedule for each member>>
Additional Options opted	<< None/Gold Option/ Platinum Option >>
Rider opted	<< None/ Accidental Total and Permanent Disability Rider (UIN: 111B023V02)>>
Number of Members as on Date of Commencement	<< >>
Minimum Age at Entry	<< xx >> years
Maximum Age at Entry	<< xx >> years
Maximum Age at Maturity	<< xx >> years
Minimum Sum Assured	Rs. << >>
Maximum Sum Assured	Rs. << >>
Minimum Policy Term	<< xxx>> months
Maximum Policy Term	<< xxx>> months
Minimum Moratorium Period	<< xxx >> months
Maximum Moratorium Period	<< xxx>> months
Accrued interest during moratorium period	<p><< Option 1: Not included in the sum assured (i.e., with interest payment by the member)</p> <p>Option 2: Included in the sum assured (i.e., without interest payment)>></p>
Premium Payment Option	<p><< Option 1: Premium and service tax is self paid by the member (i.e., not included in the initial sum assured)</p> <p>Option 2: Premium and service tax is advanced as additional loan by the institution (i.e., included in the initial sum assured)>></p>
Interest Cover Rate	
Loan Interest Rates Ranges	
No. of Co-borrowers allowed including primary borrower	<<2/3/Not Applicable>>
Insurance cover in case of Co-borrowers	<p><< Option 1: Each co-borrower is covered for 100% of the loan amount</p> <p>Option 2: Each co-borrower is covered to the extent of his/ her liability on the loan>></p>
Non-Medical Limit	As mentioned in Annexure
Claim proceeds	<<Payable to the Master Policyholder to the extent of Outstanding Loan Amount as on the date of occurrence of the insured event and the balance claim amount, if any, is payable to the nominee/ beneficiary/Legal heir of the insured member

	OR Entire claim amount is payable to the life assured or his/ her nominee/ beneficiary/Legal heir.>>
--	--

Premium Details	
Premium Payment Term	<< Single Premium/ 5 years/ 10 years>>
Mode of Premium Payment	<< Single/ Yearly/ Half Yearly/ Quarterly/ Monthly>>
Type of premium rate	<< Age wise Rates/ Age Band wise rates/ Unit Rates>>
Premium Rates*	As mentioned in Annexure

*The premium rates are exclusive of taxes. Service Tax/ Cess/ GST (currently applicable only in case of J&K residents) and/ or any other statutory levy/ duty/ surcharge, shall be charged at a rate notified by the Central and/ or State Government, as per prevalent tax laws and is payable in addition to the premiums.

Exclusions & Clauses Applicable	
Suicide Clause	<<As Applicable>>
Waiting Period	<< Not applicable / Applicable for days>>

Signed for and on behalf of **SBI Life Insurance Company Limited**, at Mumbai.

Authorised Signatory			
Name			
Designation			
Date		Place	Mumbai

The stamp duty of Rs. _____ (Rupees _____ Only) paid by pay order, vide receipt no. <<.....>> dated <<...>>. Government notification Revenue and Forest Department No. Mudrank _____, Dated 31.12.2999

(Signature)
Proper Officer

Policyholder shall read the Policy Schedule together with the Policy Booklet. Policy Schedule shall reflect the features as opted for. If any errors or mistakes are found, the policy should be returned to the company for effecting corrections.

***** End of Policy Schedule *****

Policy Booklet

Table Of Contents

Your Policy Booklet 7

1. Definitions 7

2. Abbreviations..... 9

3. Policy Benefits..... 9

3.1. Death Benefit 9

3.2. Survival Benefit..... 11

3.3. Surrender Benefit 11

3.4. Option Benefit 11

4. Sum Assured 12

5. Participation 13

6. Revival..... 13

7. Premiums 14

7.1. Basic Premium 14

7.2. Option Premium 14

8. Claims..... 14

8.1. Death Claim..... 14

8.2. Surrender..... 15

9. Termination 16

9.1. Termination of insurance cover..... 16

10. Other Features..... 16

10.1. Top-up Loans 16

10.2. Pre-closure of Loan..... 16

10.3. Cancellation of Loan..... 17

11. General Terms 17

11.1. Policy Alteration 17

11.2. Free-look Cancellation..... 17

11.3. Suicide Exclusion 17

11.4. Waiting Period 18

11.5. Nomination 18

11.6.	Grace period.....	19
11.7.	Policy Loan.....	19
11.8.	Non-disclosure.....	19
11.9.	Participation in Profits.....	19
11.10.	Taxation.....	20
11.11.	Date Formats.....	20
11.12.	Electronic Transactions.....	20
11.13.	Communications.....	20
12.	Complaints.....	21
13.	Relevant Statutes.....	21
13.1.	Governing laws and jurisdiction.....	21
13.2.	Section 41 of the Insurance Act 1938.....	21
13.3.	Section 45 of the Insurance Act 1938.....	22
13.4.	Provision 12 (1) of Redressal of Public Grievances Rules, 1998.....	22
13.5.	Provision 13 of Redressal of Public Grievances Rules, 1998.....	22
14.	Index.....	23

SBI Life – RiNn Raksha Policy Booklet
UIN: 111N078V02

Your Policy Booklet

This is your policy booklet containing the various terms and conditions governing your policy. This Booklet should be read together with the policy schedule.

1. Definitions

These definitions apply throughout your policy document.

The definitions are listed alphabetically. Items marked with * alongside are mentioned in your policy schedule.

Expressions	Meanings
Age*	means age in completed years as on the last birthday of the insured member.
Borrowers	shall mean the loan borrowers of the Master Policyholder.
Co-borrowers*	shall mean loan borrowers, who have jointly applied for the loan from the Master Policyholder and include spouses, siblings, or business partners.
Company*	means SBI Life Insurance Company Limited.
Certificate of Insurance (COI)	means the document issued to an insured member which contains a summary of terms and conditions of the insurance cover.
Claimant	means the nominee/beneficiary or the legal heir of the Insured member
Death Benefit*	is the amount payable on death of the insured member.
Endorsement	means a document issued by the Company in writing indicating the change(s) to the terms and conditions of the master policy schedule/ booklet effected after the issue of the Master Policy by the company.
Free- look	is the period during which the policyholder or the insured member has the option to return the master policy or the Certificate of Insurance as the case may be and cancel the contract.
Grace period	is the period from the date of first unpaid premium during which the policy remains in-force and the renewal premium can be paid without any penalty.
In-force	is the status of the member’s insurance cover when all the due premiums have been paid.
Initial Sum Assured	is the sum assured as on the date of commencement of member’s insurance cover. It comprises the Loan Amount to be covered excluding or including premium and taxes, as the case may be, as per the Scheme of the benefits chosen by the insured member.

Expressions	Meanings
Insurance Cover Start Date	the insurance cover start date for a member will be the date of underwriting acceptance of proposal or the date of receipt of premium, whichever is later.
Interest Cover Rate*	is the rate used for generating the sum assured schedule in Certificate of Insurance as per understanding between the master policyholder and member; it may differ from the loan interest rate.
Loan Interest Rate*	is the rate of interest on the Loan granted to the members of the Master Policy. This rate is taken into consideration while determining appropriate Interest Cover Rate.
Lapse	is the status of the member's insurance cover when a due premium is not paid by the member before the end of grace period.
Life assured	is the member of the group in relation to whom life insurance cover and other benefits are granted.
Master Policyholder*	is the Financial Institution/ Bank which has entered into a contract with us for providing insurance cover to eligible members.
Master Policy Commencement Date*	is the date from which the insurance contract between Master Policyholder and Insurance Company becomes effective.
Member	is Primary Borrower or Co- Borrower of the Master Policyholder.
Moratorium Period*	is repayment holiday during the loan tenure. The holiday can be in respect of loan interest or both loan principal and interest.
Nominee	is the person who is named as the nominee in the membership form or subsequently changed by an endorsement, as per section 39 of the Insurance Act, 1938, who has the right to give a valid discharge to the member's policy monies in case of the death of the life assured before the maturity of the policy.
Option*	is an add-on feature for covering flexible interest rates, that a member may choose to opt for. This option will be available to the member provided the same has been chosen by you, the master policy holder.
Paid-up status	Paid-up status is acquired at any point of time after first year of cover, provided at least first year's premiums are paid in full and is applicable only in case of regular premium policies.
Policy document	means the policy schedule, policy booklet, endorsements (if any), option document (if any), other written agreements (if any) mutually agreed by the master policyholder and SBI Life Insurance during the time your policy takes effect.
Policy Term*	is the period, in years, during which the contractual benefits are payable in respect of the insured member.
Premium Paying Term*	is the period, in years, over which regular premiums are payable.
Premium Payment Mode*	is the frequency of premium payment.
Premium Renewal Date	is the date on which regular premium becomes due.
Revival	is the process by which the benefits lapsed under a member policy

Expressions	Meanings
	are restored.
Revival period	is a 2-year period from the date of first unpaid premium during which benefits lapsed under a member policy can be restored.
Sum Assured	is the amount payable, upon the happening of the insured events.
Surrender	is the voluntary termination of the insurance benefits by the member in the case of voluntary schemes and by the master policyholder in the case of compulsory schemes where the premiums are paid by the master policyholder.
Surrender Benefit	is the amount payable on surrender to the member or the master policyholder, as the case may be.
Underwriting	is the process of classification of lives into appropriate homogeneous groups based on the underlying risks. Based on underwriting, a decision on acceptance or rejection of cover as well as applicability of suitable premium is taken.
We	means SBI Life Insurance Company Limited.
You	means the master policyholder.

2. Abbreviations

Abbreviation	Stands for
COI	Certificate of Insurance
IRDAI	Insurance Regulatory and Development Authority of India
Rs.	Indian Rupees
UIN	Unique Identification Number (allotted by IRDAI for this product)

These abbreviations bear the meanings assigned to them elsewhere in the policy booklet.

3. Policy Benefits

Policy benefits contain the following:

3.1. Death Benefit

- 3.1.1.** If all the due premiums have been paid, on death of life assured during the policy term, we will pay the sum assured as per the option chosen or in case no option is chosen, we will pay sum assured as per the sum assured schedule mentioned in the certificate of insurance (COI), whichever is applicable, if the claim is found admissible.
- 3.1.1.1.** In case Gold option is opted for, we will pay the entire outstanding loan amount at the time of death as per the floating interest rate offered by you irrespective of the loan schedule given in the COI.
- 3.1.1.2.** In case Platinum option is opted for, we will pay either the outstanding loan amount as per the floating interest rate offered by you or the outstanding loan amount as per the interest rate fixed at

the time of inception of cover as mentioned in the sum assured schedule in the COI, whichever is higher.

3.1.2. If all the due premiums have not been paid, then, if:

- 3.1.2.1.** the death of the life assured occurs within the grace period, we will pay the sum assured as per the sum assured schedule mentioned in the COI after deducting the unpaid outstanding premiums, if the claim is found admissible.
- 3.1.2.2.** the death of the life assured occurs after the end of the grace period and the policy has acquired a paid-up status, we will pay the paid-up sum assured, if any, if the claim is found admissible.
- 3.1.2.3.** the death of the life assured occurs after the end of the grace period and the policy has not acquired a paid-up status, no death benefit will be payable.

3.1.3. Paid-up Sum Assured:

- 3.1.3.1.** Paid-up status/ Sum Assured is acquired at any point of time after first year of cover and if at least first year's premiums are paid in full.
- 3.1.3.2.** Paid-up Sum Assured is equal to:
(Number of Premiums paid *divided by* Number of premiums payable) *multiplied by* Sum Assured at death as per original schedule.

3.1.4. Co-Borrowers:

- 3.1.4.1.** You can take an insurance cover either on single life or on the lives of all the borrowers.
- 3.1.4.2.** In case you opt for Joint Borrower life cover, in addition to the primary borrower, a maximum of two co-borrowers can be covered under a member policy.
- 3.1.4.3.** In case of co-borrowers, you and/ or the member can choose the sum assured for each borrower to be equal to either his/ her respective share of loan amount or for the entire loan amount.
- 3.1.4.4.** In cases where each borrower is insured for the entire loan amount, we will provide 5% rebate on premiums for each life assured. If the membership forms of all co-borrowers are received together, then the rebate is applicable to all the co-borrowers including the primary borrower. If the membership forms of co-borrowers are received later, then the rebate would only be applicable to the co-borrowers.
- 3.1.4.5.** If initial sum assured for each borrower is equal to entire loan amount:
 - 3.1.4.5.1.** On death of any of the lives assured [i.e., in case any of the borrowers dies] during policy term and if the claim is admitted:
 - 3.1.4.5.1.1.** We will pay the death benefit as per the sum assured schedule given in the COI.
 - 3.1.4.5.1.2.** We will also pay the surrender value, if any, to the surviving life/ lives assured.
 - 3.1.4.5.1.3.** We will terminate the insurance cover for the surviving life/ lives assured.
 - 3.1.4.5.2.** On death of any of the lives assured during policy term and if the claim is repudiated/rejected, for any reason whatsoever:
 - 3.1.4.5.2.1.** We will not pay the death benefit as mentioned in COI.
 - 3.1.4.5.2.2.** Life cover for surviving life/ lives assured will continue till end of policy term, provided all due premium(s) are paid regularly.
 - 3.1.4.5.3.** In case of simultaneous death of more than one borrower, the death benefit will be payable only in respect of one borrower. It will be presumed that the younger member survives the elder member. The surrender value, if any, will be paid with respect to the life/lives assured where death benefit has not been paid
- 3.1.4.6.** If initial sum assured for each borrower is equal to [limited to] his/ her respective share of loan amount:
 - 3.1.4.6.1.** On death of any of the lives assured during policy term and if the claim is admitted:
 - 3.1.4.6.1.1.** We will pay the death benefit for deceased life assured as per the sum assured schedule provided in the COI in respect of his/her insurance cover only, as the insurance cover is limited to his/her share of loan only.

3.1.4.6.1.2. Life cover for surviving life/ lives assured will continue till end of policy term, provided all due premium(s) are paid, regularly.

3.1.4.6.2. On death of any of the lives assured during policy term and if the claim is repudiated/ rejected, for any reason whatsoever:

3.1.4.6.2.1. We will not pay any death benefit whatsoever for the deceased life assured and the Insurance cover for the surviving life/ lives assured will continue till the end of policy term, provided all due premium(s) are paid regularly.

3.1.5. In case the insured member dies after the submission of request for surrender of his insurance cover but before the payment of surrender value, or dies after submission of request for free-look cancellation of his insurance cover, but before refund of premium, the Bank or the nominee/beneficiary or legal heirs of the insured member, as the case may be would be eligible for death benefit. The Insurance cover shall automatically stand cancelled on the date of death of the insured member.

3.2. Survival Benefit

Survival benefit is not available under this plan.

3.3. Surrender Benefit

3.3.1. An individual Member may surrender his insurance cover during the policy term. Such surrender will be subject to all of the following:

3.3.1.1. A Member may surrender his cover only after first year of cover.

3.3.1.2. We will pay the surrender value only if, at least, all premiums due in the first year of cover have been paid.

3.3.1.3. We will pay the surrender value only if it is at least Rs. 250.

3.3.2. The Surrender Value (SV) is calculated as under:

3.3.2.1. (50% of the Premium(s) paid) multiplied by (Unexpired term divided by Total term)

3.3.2.2. We will consider premiums paid after excluding extra premium(s), rider premium, option premium and taxes and cess, if any, for calculation of surrender value.

3.3.2.3. We will measure term in completed number of months.

3.3.2.4. Unexpired term is the total policy term in months less the completed number of months as on date of surrender.

3.3.3. A Special Surrender Value (SSV) may be available at the time of surrender.

3.3.4. The higher of the SSV and SV will be payable.

3.3.5. In case of surrender of the group policy by the Master Policy Holder, for schemes where premiums are paid by the insured member, an option shall be given to the individual members of the group, on such surrender, to continue the policy as an individual policy.

3.4. Option Benefit

3.4.1. Option Benefit is available only if we have offered the same to you and is reflected in the schedule. You may choose to offer these options to the group members. In case any of these options has been opted for by the member, the death benefit will be as mentioned below and the sum assured schedule as mentioned in the COI will be only for the purpose of reference.

3.4.1.1. Gold Option: If you opt for this option, the following will apply:

3.4.1.1.1. The member can opt for this option if the policy term is 5 years or more.

3.4.1.1.2. If the member opts for this option, on death of the life assured during the policy term, we will pay the entire outstanding loan amount at the time of death as per the floating interest rate offered by you irrespective of the loan schedule given in the COI provided all the due premiums have been paid in full and the insurance cover for that member is in force and provided the claim is found admissible.

3.4.1.2. Platinum Option: If you opt for this option, the following will apply.

- 3.4.1.2.1.** The member can opt for this option if the policy term is 5 years or more.
- 3.4.1.2.2.** If the member opts for this option, on death of the life assured during the policy term, we will pay:
- 3.4.1.2.2.1.** Either the outstanding loan amount as per the floating interest rate offered
- 3.4.1.2.2.2.** or the outstanding loan amount as per the interest rate fixed at the time of inception of cover as mentioned in the sum assured schedule in the COI.
Whichever is higher, and provided the claim is found admissible.
- 3.4.1.3.** A member can choose only one of these options only provided you choose to retain both the options. If you choose only one option, the Member shall be bound by that option only.
- 3.4.2.** We will pay option benefit subject to all of the following:
- 3.4.2.1.** We will pay the option benefit as per the option chosen by the member.
- 3.4.2.2.** The interest rate fluctuations are subject to upper and lower cap up to 6% (600 basis points) from the interest rate at the inception of the member policy.
- 3.4.2.3.** If the interest rate changes, we will recalculate the benefit amount payable at death of the member keeping the term and EMI (Equated Monthly Instalments) same as at the time of inception of member policy. Cover would cease at the end of the term.
- 3.4.2.4.** We will not cover the increase in outstanding loan due to EMI defaults.
- 3.4.2.5.** You will have to provide a history of interest rate for every claim.
- 3.4.2.6.** If at any time, the loan interest exceeds the EMI, the loan amount payable on death would remain at the same level as the loan amount in the previous period.
- 3.4.2.7.** After resetting the EMI schedule, the revised loan outstanding would be used for the purpose of deciding the sum assured subject to conditions outlined in this section.

4. Sum Assured

- 4.1.** The sum assured schedule will be generated using the loan and life cover details available in the membership form such as:
- date of commencement of insurance cover
 - initial sum assured or the outstanding loan amount, as the case may be.
 - interest cover rate
 - policy term
 - moratorium period, if opted, with / without interest payment
- 4.2.** In case of '*without moratorium period*' option, the sum assured would start decreasing from inception of sum assured schedule
- 4.3.** In case of '*with moratorium period*' option,
- 4.3.1.** If interest is paid by the member during the moratorium period, then the sum assured would remain the same during the moratorium period and would start decreasing from the end of the moratorium period.
- 4.3.2.** If interest is not paid by the member (and is included in the loan) during the moratorium period, then the sum assured would increase during the moratorium period and would start decreasing from the end of the moratorium period.

5. Participation

Members will be covered under this policy subject to the following:

- 5.1. We will provide cover to any or all of the individuals taking loans from you which are covered under this policy, provided they are eligible and they apply for the insurance cover and comply with all the requirements for assessment of risk and are found to be insurable based on the risk assessment of each individual member.
- 5.2. We will cover new as well as existing members at any time during the validity period of this policy.
- 5.3. Members (s) can take the cover on single life as well as on a joint life basis (in case of co-borrowers).
- 5.4. We will provide cover to co-borrowers if they are spouses, siblings or close blood relations like parents, child or business partners.
- 5.5. A maximum of two co-borrowers are allowed in addition to the primary borrower under this policy.
- 5.6. We will provide cover to co-borrowers either for their respective shares of loan amount alone or each co-borrower will be covered for 100% of the loan amount on first death basis, as opted by you and/ or the member.

6. Revival

- 6.1. In case of limited premium payment mode, if the premiums are not paid within the grace period, the member life cover will cease and no benefits will be payable other than the paid-up sum assured, if any or those benefits mentioned under surrender benefit section as applicable.
- 6.2. You and/ or the member can revive individual member's cover during its revival period of 2 years from the due date of first unpaid premium. Such revival will be subject to all of the following:
 - 6.2.1. You and/ or the member should write to us during revival period.
 - 6.2.2. Life assured has to submit Declaration of Good Health and satisfy other underwriting requirements, where applicable.
 - 6.2.3. We may accept or reject the revival request. We may also accept the revival request by charging additional premium. We will inform you about the same.
 - 6.2.4. You and/ or the member will have to pay all outstanding premium(s), along with interest, and including rider and option premium(s), if any, which are due but have not been paid till the date of revival.
 - 6.2.5. The Company currently charges interest rates based on the formula "250 basis points plus the benchmark yield of Repo Rate" as on 1st April of the Financial Year in which the revival is effected and it will be compounding on a half-yearly basis.
 - 6.2.6. Insurance cover for the member will commence again from the date of revival of member's cover.

- 6.2.7. You and/ or the member cannot revive after the expiry of the revival period.
- 6.2.8. You and/ or the member will bear the cost of medical examination, if any, at the time of revival.

7. Premiums

7.1. Basic Premium

- 7.1.1. You and/ or the member have to pay the premiums on premium renewal dates or within the grace period.
- 7.1.2. The premiums have to be remitted even if the renewal premium notice is not received.
- 7.1.3. If we receive any amount in excess of required premium, we will refund the excess. We will not pay any interest on this excess amount.
- 7.1.4. The premium should always be paid in full. If we receive any amount less than the required premium, we will not be able to adjust the premium till you and/ or the member pay the deficit/balance of premium. If the deficit/balance of premium is not paid we will refund the premium paid without any interest.
- 7.1.5. You and/ or the member will be liable to pay all applicable taxes as levied by the Government and other statutory authorities.

7.2. Option Premium

- 7.2.1. You and/or the member have to pay the additional premiums based on the Gold or Platinum option chosen on premium renewal dates or during the grace period.

8. Claims

8.1. Death Claim

- 8.1.1. You, the nominee or the legal heir should intimate the death of the life assured in writing through the Master Policy Holder.
- 8.1.2. We require the following documents/ information to process any death claim request:

Type of Claim	Requirement
In case of death other than accident	Original COI
	Claim Forms: <ul style="list-style-type: none"> i. Application Form for Death Claim (Claimant’s Statement) ii. Medical Attendant’s Certificate in the prescribed format completed by Family Physician/Usual family Doctor and Hospital Treatment Certificate in the prescribed format completed by Hospital Authorities.
	Death Certificate issued by a local government body like Municipal Corporation / Village Panchayat
	Certificate issued by attending physician/ hospital on the medical cause of death
	Attested true copies of indoor case papers of the hospital(s) if any
	The Beneficiary’s: <ul style="list-style-type: none"> - Photo ID - Residence Proof - Bank Account Details, i.e., a copy of Bank Passbook or Statement.

	Employer’s Certificate along with leave record for the past 5 years if deceased was in service
	Credit Account Statement as prescribed by SBI Life
	Any other document which SBI Life may call at its discretion
In case of death due to accident (submit in addition to the above)	Post Mortem report & Chemical Viscera report – if performed
	First Information Report & Panchnama / Inquest Report
	Final Police Investigation Report – Will be called for if required.
	Newspaper cutting / Photographs of the accident – if available

8.1.3. The claim documents should be sent to the following address:

SBI Life Insurance Company Limited
7th Level (D Wing) & 8th Level, Seawoods Grand Central,
Tower 2, Plot No. R-1, Sector 40, Seawoods,
Nerul Node, Navi Mumbai - 400 706
Dist. Thane, Maharashtra

8.1.4. Claim under any member’s cover should be intimated within 90 days from the date of death.

8.1.5. However, without prejudice, in case of delay in intimation or submission of claim documents beyond the stipulated period in the policy document or in the Statutes, We, at our sole discretion, may condone such delay and examine the admissibility or otherwise of the claim, if such delay is proved to be for reasons beyond the control of the nominee/claimant.

8.1.6. The Claim form shall be duly authenticated by you to the satisfaction of the Company.

8.1.7. You would be expected to facilitate the registration and settlement of the claims.

8.2. Authorisation by insured member to pay claim proceeds to the Master Policyholder (applicable only for eligible entities as per applicable regulations):

8.2.1. We will pay the claim proceeds as per the specific authorisation obtained from the insured member at the time of member joining the scheme/ policy or at a later date.

8.2.2. Such amounts, as applicable, would be payable to you only on submission of data/ information for every claim in a format prescribed by us.

8.2.3. In case the insured member has authorised SBI Life to pay the claim proceeds to you, we will:

8.2.3.1. Pay the claim proceeds to you to the extent of the outstanding loan amount as on the date of occurrence of the insured event.

8.2.3.2. Pay any amount in excess of the outstanding loan amount to the insured or his/ her nominee/ beneficiary or legal heir and we may send the claim cheque to you for administrative convenience for onward transmission to the legal representative of the insured member or through any other electronic mode of payment to the specific bank account of the insured or his/ her nominee/ beneficiary or legal heir.

8.2.4. In case the insured member has not authorised SBI Life to pay the claim proceeds to you, we will pay all the monies in the name of the insured or his/ her nominee/ beneficiary or legal heir and we may send the claim cheque to you for administrative convenience for onward transmission to the legal representative of the insured member or through any other electronic mode of payment to the specific bank account of the insured or his/ her nominee/ beneficiary or legal heir.

8.3. Surrender

8.3.1. You can request for surrender of the cover in respect of any insured member if you have paid the premiums. In schemes, where the insured members have paid the premiums, surrender can be initiated by the insured member.

- 8.3.2.** We will pay the surrender value to the master policy holder, if the premiums are paid by the master policyholder.
- 8.3.3.** We will pay the surrender value to the insured member if the premiums are paid by the insured member.
- 8.3.4.** Surrender request should be sent at the following address:
 SBI Life Insurance Company Limited
 7th Level (D Wing) & 8th Level, Seawoods Grand Central,
 Tower 2, Plot No. R-1, Sector 40, Seawoods,
 Nerul Node, Navi Mumbai - 400 706
 Dist. Thane, Maharashtra
 Telephone: +91 – 22 – 6645 6000
 Facsimile: +91 – 22 – 6645 6654
- The Company however, reserves the right to seek additional proofs and documents to process the request for surrender.

9. Termination

9.1. Termination of insurance cover

Insurance cover and other benefits to the life assured shall automatically cease on the earliest of the following events:

- 9.1.1.** on date of death or on date of payment of disability claim, if any of the life assured.
- 9.1.2.** on expiry of the policy term.
- 9.1.3.** on the date of payment of surrender value, if any
- 9.1.4.** on the date of payment on free-look cancellation
- 9.1.5.** on termination of cover at the behest of the member.
- 9.1.6.** on the date on which the grace period ends in case if premiums due are not paid, where the insurance cover has not acquired any paid up value
- 9.1.7.** a death claim has been admitted under the policy for any one of the Co-borrower, in cases where each borrower is insured for the entire outstanding loan amount. The surrender value will be paid with respect to the life/lives assured where death benefit has not been paid/ admitted.
- 9.1.8.** in case of compulsory schemes where premium is paid by the Master policyholder, on the date of payment of surrender value, if any.

10. Other Features

10.1. Top-up Loans

If you provide top-up loans to existing borrowers:

- 10.1.1.** We will consider them as new loans.
- 10.1.2.** We will provide insurance cover subject to underwriting rules and issue fresh insurance cover to cover such loans.
- 10.1.3.** You and/ or the member will have to pay separate premium as applicable for this new cover.

10.2. Pre-closure of Loan

In case a member repays entire outstanding loan amount before the end of the policy term, he/ she can choose either of the following:

- 10.2.1.** Continue with the member policy till the end of the policy term and sum assured as per schedule will be payable in case of death within the policy term or
- 10.2.2.** Surrender the member policy and avail surrender benefit as applicable.

10.3. Cancellation of Loan

10.3.1. If any loan sanctioned by you is cancelled or not taken up after issuance of member's cover, you may request us for cancellation of such cover. Such cancellations will be subject to all of the following:

10.3.1.1. You must request to us in writing for cancellation of member policy within 90 days from the date of issuance of COI.

10.3.1.2. We will refund an amount equal to 90% of premium(s) paid excluding taxes and cess less stamp duty.

11. General Terms**11.1. Policy Alteration**

11.1.1. Once the insurance cover has been issued, the following parameters can be altered:

11.1.1.1. Nominee details

11.1.1.2. Co-borrower may be added subsequently, however no rebate will be applicable in case it is applied for, subsequently.

11.1.2. Once the insurance cover has been issued, the following parameters cannot be altered:

11.1.2.1. Premium payment Mode

11.1.2.2. Policy Term

11.1.2.3. Interest rate

11.1.2.4. Premium payment Term

11.1.2.5. Sum Assured

11.1.2.6. Rider choice

11.1.2.7. Option's chosen (Gold/ Platinum)

11.1.2.8. Co-borrower cover details (whether covered for entire loan amount or proportionate share) once the cover has been issued

11.1.2.9. Moratorium period details

11.1.2.10. Any other parameter which may impact the premium and Sum Assured calculation

11.2. Free-look Cancellation

11.2.1. Where the scheme is compulsory in nature, you, i.e., the master policy holder have 15 days from the date of the receipt of this policy document to review its terms and conditions. If you are not satisfied, you can return the policy stating the reasons for objection. Where the scheme is voluntary in nature, the insured member has 15 days from the date of receipt of Certificate of Insurance (COI) to review the terms and conditions of the insurance cover. If not satisfied, he/ she can return the Certificate of Insurance stating the reasons for objection through you i.e., the master policy holder.

11.2.2. We will then refund an amount equal to:

- premium
- less proportionate risk premium and proportionate taxes and cess
- less stamp duty
- less medical expenses, if any

11.2.3. You and/ or the member cannot revive, reinstate or restore the insurance cover once you or the member have applied for cancellation of the cover under the Free Look Cancellation.

11.3. Suicide Exclusion

- 11.3.1.** If the insured member, whether sane or insane, commits suicide, within one year from the date of commencement of insurance cover, we will not pay the death benefit. In such a case, 80% of the premiums paid, net of taxes and cess, pertaining to the life assured concerned will be refunded without interest, provided the member policy is in-force.
- 11.3.2.** If the insured member, whether sane or insane, commits suicide, within one year from the date of revival of insurance cover for that member, we will not pay the death benefit. In such a case, we will pay :
 - 11.3.2.1.** Either 80% of premiums paid (net of applicable taxes and cess)
 - 11.3.2.2.** Or Surrender value applicable
 Whichever is higher
- 11.3.3.** If the cover is availed by the Co-borrower/s, the insurance cover will continue for the surviving life/lives assured.

11.4. Waiting Period

- 11.4.1.** Waiting period as mentioned in the policy schedule shall be applicable. If the life assured dies during this waiting period, due to:
 - 11.4.1.1.** Suicide, we will refund 80% of the premiums paid without interest.
 - 11.4.1.2.** Accident, we will pay the sum assured as mentioned in the sum assured schedule in the COI provided the claim is found admissible.
 - 11.4.1.3.** Any other reason and the member has not undergone any medical examination at the time of issuance of insurance cover; we will refund 80% of the premiums paid without interest.
 - 11.4.1.4.** Any other reason and the insured member has undergone medical examination at the time of issuance of insurance cover; we will pay the sum assured as mentioned in the sum assured schedule in the COI provided the claim is found admissible.
 - 11.4.1.5.** Premiums paid to be refunded would exclude applicable taxes and cess, extra premium, rider premium and premiums charged for the options, if any.
- 11.4.2.** We will calculate waiting period from the date of commencement of insurance cover for the member or the date of revival of insurance cover for the member, whichever is later.
- 11.4.3.** The insurance cover for the surviving co-borrowers, if any, may continue if the insurance cover is for specified shares in respect of each joint borrower.
 - 11.4.3.1.** Where, the full Sum Assured has not been paid, the insurance cover will continue for the surviving life/lives assured.
 - 11.4.3.2.** Where, the full Sum Assured has been paid and each co-borrower is covered for their respective loan share, the insurance cover will continue for the surviving life/lives assured.
 - 11.4.3.3.** Where, the full Sum Assured has been paid and each co-borrower is covered for the entire outstanding loan amount the insurance cover will terminate for the surviving life/lives assured and the surrender value will be paid.

11.5. Nomination

- 11.5.1.** The member may, when effecting the insurance cover or at any time before the cover term ends, nominate a person, to whom the money secured by the insurance cover shall be paid in the event of the death of the life assured.
- 11.5.2.** If the nominee is a minor, the member may appoint a person competent to contract, as an appointee in the manner laid down by us, to receive the money secured by the insurance cover in the event of death of the life assured during the minority of the nominee.
- 11.5.3.** The member may cancel or change the existing nomination at any time during the course of the policy term.
- 11.5.4.** The nomination should be registered in our records to make it binding on us.
- 11.5.5.** For complete details about nomination, please refer to Section 39 of the Insurance Act, 1938, as amended from time to time.

[For simplified version of Section 39 of the Insurance Act, 1938; please refer Annexure I]

11.6. Assignment

11.6.1. Assignment of your Master Policy or the member policy is not allowed under this product.

11.7. Grace period

- 11.7.1.** In case of limited premium payment policy, you and/ or the member have to pay premiums within a grace period of 30 days from the due dates for premium frequencies of yearly, half-yearly and quarterly.
- 11.7.2.** The grace period of 15 days from the due date of premium is applicable for monthly frequency.
- 11.7.3.** In case of Single premium policy, grace period is not applicable.
- 11.7.4.** The grace period is same for rider also.
- 11.7.5.** Life and rider cover will be available in full during the grace period.

11.8. Policy Loan

Your policy/member policy will not be eligible for any policy loans.

11.9. Non-disclosure

- 11.9.1.** We have issued your policy based on your statements in your master proposal form, and other documents provided by you including but not limited to Declaration of Good Health submitted by the insured members and other Declarations at the end of the Proposal forms/Membership Forms. If we find that any of this information is inaccurate or false or you have withheld any material information, or in case of fraud, we will have a right to decline the claim subject to the provisions of section 45 of the Insurance Act, 1938, as amended from time to time.
- 11.9.2.** We have issued the COI based on your/ member's statements in membership form, personal statement, medical reports and any other relevant documents. If we find that any of this information is inaccurate or false or the member has withheld any material information, or in case of fraud, we shall have the right to decline the claim subject to the provisions of section 45 of the Insurance Act, 1938, as amended from time to time.

[For simplified version of Section 45 of the Insurance Act, 1938; please refer Annexure II]

11.10. Mis-statement of Age

11.10.1. If we find that the insured member's correct age is different from that mentioned in the membership form, we will check the member's eligibility for the insurance cover as on the cover start date. If the age stated is incorrect and if the member is:

11.10.1.1.Eligible,

11.10.1.1.1. If the correct age is found to be higher, you and/ or the member will have to pay the difference in premiums along with interest based on company's prevalent norms, which may change from time to time.

11.10.1.1.2. If the difference in premium and the applicable interest is not paid, we will terminate the member's insurance cover by paying the surrender value, if any.

11.10.1.1.3. If the correct age is found to be lower, we will refund the difference in premiums, without interest.

11.10.1.2.Not eligible,

11.10.1.2.1. We will terminate the member's insurance cover by paying the surrender value, if any.

[For simplified version of Section 45 of the Insurance Act, 1938; please refer Annexure II]

11.11. Participation in Profits

Your policy does not participate in our profits.

11.12. Taxation

11.12.1. You and/ or the members are liable to pay the service tax and cess etc. as per the applicable rates.

11.12.2. Taxes may change as per the changes in taxation laws.

11.12.3. You and/ or the members are also liable to pay all the taxes and cesses that are levied [as and when levied] by the Central or State Government or any other Statutory/Regulatory authority from time to time.

11.13. Date Formats

Unless otherwise stated, all dates described and used in the policy schedule are in dd/mm/yyyy formats.

11.14. Electronic Transactions

We shall accept premiums and pay benefits through any approved modes including electronic transfers.

11.15. Communications

11.15.1. We will communicate to you and/ or the member, in writing and deliver the correspondence by hand, post, facsimile, e-mail or any other approved mode.

11.15.2. We will send correspondence to the mailing address you have provided in the master proposal form/ membership form or to the changed address.

11.15.3. You and/ or the member should also communicate in writing and deliver the correspondence by hand, post, facsimile, e-mail or any other approved mode.

11.15.4. All your correspondence should be addressed to:

SBI Life Insurance Company Limited
7th Level (D Wing) & 8th Level, Seawoods Grand Central,
Tower 2, Plot No. R-1, Sector 40, Seawoods,
Nerul Node, Navi Mumbai - 400 706
Dist. Thane, Maharashtra
Fax / Phone: 022 - 6645 6241E-mail: info@sbilife.co.in

11.15.5. It is important that you keep us informed of your changed address.

11.16. Where the Certificate of Insurance is being issued by the Master Policy holder, we shall have the authority to conduct surprise checks and inspect your books and records, to ensure that the books are correctly maintained and appropriate premiums are being collected.

11.17. Where the claim proceeds are being paid by SBI Life directly to you, to the extent of the outstanding loan amount, we or auditors appointed by us shall have the authority to verify the information provided in respect of each claim settled during a given financial year. SBI Life may delegate the responsibility of audit and require you to audit or cause an audit into the accuracy of information provided by you in respect of which claims were settled during a given financial year. In case it has been found during the audit that the Claim amount paid exceeds the Outstanding loan amount as on the date of death of the insured member, SBI Life has the right to:

11.17.1. Recover the excess of Claim amount paid over the Outstanding loan amount from you for all claims relevant to the observation.

11.17.2. Pay such recovered amount to the life assured or his/ her nominee/ beneficiary or legal heir.

11.18. In case the Master Policy is terminated while the member insurance covers are still in force, the insured members would have a choice of continuing their cover on an individual basis.

12. Complaints

12.1. Grievance Redressal procedure

- 12.1.1.** If you have any query, complaint or grievance, you may approach any of our offices.
- 12.1.2.** You can also call us on our toll-free number.
- 12.1.3.** If you are not satisfied with our decision or have not received any response within 10 working days, you may write to us at:
 Head – Client Relationship,
 SBI Life Insurance Company Limited
 7th Level (D Wing) & 8th Level, Seawoods Grand Central,
 Tower 2, Plot No. R-1, Sector 40, Seawoods,
 Nerul Node, Navi Mumbai - 400 706
 Dist. Thane, Maharashtra
 Telephone: 022 – 6645 6241, Fax: 022 – 6645 6655, Email: info@sbilife.co.in
- 12.1.4.** In case you are not satisfied with our decision and the issue pertains to provision 12 (1) of the Redressal of Public Grievances Rules, 1998, you may approach the Insurance Ombudsman. You can make the complaint to the Ombudsman as per provision 13 of the said rules. The relevant provisions have been mentioned in the section ‘Relevant Statutes’.
- 12.1.5.** The address of the Insurance Ombudsman and the Redressal of Public Grievances Rules, 1998, are available in the website of IRDAI, <http://www.irdaindia.org> and in our website <http://www.sbilife.co.in>
- 12.1.6.** The address of the ombudsman at Mumbai is:
 Office of the Insurance Ombudsman (Maharashtra and Goa)
 3rd Floor, Jeevan Seva Annexe, S.V. Road, Santa Cruz (W), Mumbai – 400 054.
 Phone: +91 – 22 – 2610 6928; Fax: +91 – 22 – 2610 6052; Email: ombudsmanmumbai@gmail.com

13. Relevant Statutes

13.1. Governing laws and jurisdiction

This is subject to prevailing Indian Laws. Any dispute that may arise in connection with this shall be subject to the jurisdiction of the competent Courts of Mumbai.

13.2. Section 41 of the Insurance Act 1938, as amended from time to time

(1) No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer:

Provided that acceptance by an insurance agent of commission in connection with a policy of life insurance taken out by himself on his own life shall not be deemed to be acceptance of a rebate of premium within the meaning of this sub-section if at the time of such acceptance the insurance agent satisfies the prescribed conditions establishing that he is a bona fide insurance agent employed by the insurer.

(2) Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rupees.

13.3. Section 45 of the Insurance Act 1938, as amended from time to time

[For simplified version of provisions of Section 45 of the Insurance Act, 1938; please refer Annexure II]

13.4. Provision 12 (1) of Redressal of Public Grievances Rules, 1998

The Ombudsman may receive and consider

- (a) Complaints under Rule 13
- (b) Any partial or total repudiation of claims by an insurer
- (c) Any dispute in regard to premium paid or payable in terms of the policy
- (d) Any dispute on the legal construction of the policy, insofar as such disputes relate to claims
- (e) Delay in settlement of claims
- (f) Non-issue of any insurance document to customers after receipt of premium

13.5. Provision 13 of Redressal of Public Grievances Rules, 1998

- 1) any person who has a grievance against an insurer, may himself or through his legal heirs make a complaint in writing to the Ombudsman within whose jurisdiction the branch or office of the insurer complained against is located.
- 2) the complaint shall be in writing duly signed by the complainant or through his legal heirs and shall state clearly the name and address of the complainant, the name of the branch or office of the insurer against which the complaint is made, the fact giving rise to complaint supported by documents, if any, relied on by the complainant, the nature and extent of the loss caused to the complainant and the relief sought from the Ombudsman.
- 3) No complaint to the Ombudsman shall lie unless –
 - a. the complainants had before making a complaint to the Ombudsman made a written representation to the insurer named in the complaint and either insurer had rejected the complaint or the complainant had not received any reply within a period of one month after the insurer concerned received his representation or the complainant is not satisfied with the reply given to him by the insurer.
 - b. the complaint is made not later than one year after the insurer had rejected the representation or sent his final reply on the representation of the complainant, and
 - c. the complaint is not on the same subject matter, for which any proceedings before any Court, or Consumer Forum or Arbitrator is pending or were so earlier.

14. Index

<p>A</p> <p>Age.....3, 7</p> <p>B</p> <p>Borrowers2, 7, 10, 13, 16</p> <p>C</p> <p>Certificate of Insurance.....7, 8</p> <p>Claimant.....7, 14, 15</p> <p>Co-borrowers7, 10, 13</p> <p>Company 1, 2, 4, 7, 8, 9, 16, 20, 21</p> <p>D</p> <p>Death Benefit.....3, 7, 9, 10, 17, 18</p> <p>E</p> <p>Endorsement7, 8</p> <p>F</p> <p>Free-look.....17</p> <p>G</p> <p>Grace period.....7, 8, 14, 19</p> <p>I</p> <p>In-force7</p> <p>Initial Sum Assured7, 10, 12</p> <p>Insurance Cover Start Date8</p> <p>Insurance Regulatory and Development Authority of India (IRDAI).....9</p> <p>Interest Cover Rate3, 8, 12</p>	<p>L</p> <p>Lapse8</p> <p>Life assured 8, 9, 10, 13, 14, 15, 16, 17, 18</p> <p>Loan Interest Rate.....3, 8</p> <p>M</p> <p>Master Policy Commencement Date8</p> <p>Master Policyholder.....2, 7, 8, 9</p> <p>Member..... 7, 8, 9, 11, 12, 13, 15, 16, 17, 19, 20</p> <p>Moratorium Period3, 8, 12</p> <p>N</p> <p>Nominee 8, 14, 15</p> <p>O</p> <p>Option..... 7, 8, 11, 12, 13, 14</p> <p>P</p> <p>Policy.....9</p> <p>Policy document2, 7, 8, 17</p> <p>Policy Term 2, 3, 8, 9, 10, 11, 12, 16</p> <p>Premium Paying Term.....8</p> <p>Premium Payment Mode8</p> <p>Premium Renewal Date8, 14</p> <p>R</p> <p>Revival.....8, 9, 13, 14, 18</p> <p>Revival period9, 13, 14</p> <p>U</p> <p>UIN.....9</p> <p>Y</p> <p>You.....20</p>
---	---

Annexure I**Section 39 - Nomination by policyholder**

Nomination of a life insurance Policy is as below in accordance with Section 39 of the Insurance Act, 1938 as amended by Insurance Laws (Amendment) Act, 2015 dated 23.03.2015 as may be amended from time to time. The extant provisions in this regard are as follows:

01. The policyholder of a life insurance on his own life may nominate a person or persons to whom money secured by the policy shall be paid in the event of his death.
02. Where the nominee is a minor, the policyholder may appoint any person to receive the money secured by the policy in the event of policyholder's death during the minority of the nominee. The manner of appointment is to be laid down by the insurer.
03. Nomination can be made at any time before the maturity of the policy.
04. Nomination may be incorporated in the text of the policy itself or may be endorsed on the policy communicated to the insurer and can be registered by the insurer in the records relating to the policy.
05. Nomination can be cancelled or changed at any time before policy matures, by an endorsement or a further endorsement or a will as the case may be.
06. A notice in writing of Change or Cancellation of nomination must be delivered to the insurer for the insurer to be liable to such nominee. Otherwise, insurer will not be liable if a bonafide payment is made to the person named in the text of the policy or in the registered records of the insurer.
07. Fee to be paid to the insurer for registering change or cancellation of a nomination can be specified by the Authority through Regulations.
08. On receipt of notice with fee, the insurer should grant a written acknowledgement to the policyholder of having registered a nomination or cancellation or change thereof.
09. A transfer or assignment made in accordance with Section 38 shall automatically cancel the nomination except in case of assignment to the insurer or other transferee or assignee for purpose of loan or against security or its reassignment after repayment. In such case, the nomination will not get cancelled to the extent of insurer's or transferee's or assignee's interest in the policy. The nomination will get revived on repayment of the loan.
10. The right of any creditor to be paid out of the proceeds of any policy of life insurance shall not be affected by the nomination.
11. In case of nomination by policyholder whose life is insured, if the nominees die before the policyholder, the proceeds are payable to policyholder or his heirs or legal representatives or holder of succession certificate.
12. In case nominee(s) survive the person whose life is insured, the amount secured by the policy shall be paid to such survivor(s).
13. Where the policyholder whose life is insured nominates his:
 - a. parents or
 - b. spouse or
 - c. children or
 - d. spouse and children
 - e. or any of them

The nominees are beneficially entitled to the amount payable by the insurer to the policyholder unless it is proved that policyholder could not have conferred such beneficial title on the nominee having regard to the nature of his title.
14. If nominee(s) die after the policyholder but before his share of the amount secured under the policy is paid, the share of the expired nominee(s) shall be payable to the heirs or legal representative of the nominee or holder of succession certificate of such nominee(s).
15. The provisions of sub-section 7 and 8 (13 and 14 above) shall apply to all life insurance policies maturing for payment after the commencement of Insurance Laws (Amendment) Act, 2015.
16. If policyholder dies after maturity but the proceeds and benefit of the policy has not been paid to him because of his death, his nominee(s) shall be entitled to the proceeds and benefit of the policy.
17. The provisions of Section 39 are not applicable to any life insurance policy to which Section 6 of Married Women's Property Act, 1874 applies or has at any time applied except where before or after Insurance Laws (Amendment) Act, 2015, a nomination is made in favor of spouse or children or spouse and children whether or not on the face of the policy it is mentioned that it is made under Section 39. Where nomination is intended to be made to spouse or children or spouse and children under Section 6 of MWP Act, it should be specifically mentioned on the policy. In such a case only, the provisions of Section 39 will not apply.

[Disclaimer: This is not a comprehensive list of amendments of Insurance Laws (Amendment) Act, 2015 and only a simplified version prepared for general information. Policy Holders are advised to refer to Original Gazette Notification for complete and accurate details.]

Annexure II**Section 45 – Policy shall not be called in question on the ground of mis-statement after three years**

Provisions regarding policy not being called into question in terms of Section 45 of the Insurance Act, 1938, as amended by Insurance Laws (Amendment) Act, 2015 dated 23.03.2015 as may be amended from time to time are as follows:

01. No Policy of Life Insurance shall be called in question **on any ground whatsoever** after expiry of 3 yrs from
 - a. the date of issuance of policy or
 - b. the date of commencement of risk or
 - c. the date of revival of policy or
 - d. the date of rider to the policy
whichever is later.
02. On the ground of fraud, a policy of Life Insurance may be called in question within 3 years from
 - a. the date of issuance of policy or
 - b. the date of commencement of risk or
 - c. the date of revival of policy or
 - d. the date of rider to the policy
whichever is later.

For this, the insurer should communicate in writing to the insured or legal representative or nominee or assignees of insured, as applicable, mentioning the ground and materials on which such decision is based.

03. Fraud means any of the following acts committed by insured or by his agent, with the intent to deceive the insurer or to induce the insurer to issue a life insurance policy:
 - a. The suggestion, as a fact of that which is not true and which the insured does not believe to be true;
 - b. The active concealment of a fact by the insured having knowledge or belief of the fact;
 - c. Any other act fitted to deceive; and
 - d. Any such act or omission as the law specifically declares to be fraudulent.
04. Mere silence is not fraud unless, depending on circumstances of the case, it is the duty of the insured or his agent keeping silence to speak or silence is in itself equivalent to speak.
05. No Insurer shall repudiate a life insurance Policy on the ground of Fraud, if the Insured / beneficiary can prove that the misstatement was true to the best of his knowledge and there was no deliberate intention to suppress the fact or that such mis-statement of or suppression of material fact are within the knowledge of the insurer. Onus of disproving is upon the policyholder, if alive, or beneficiaries.
06. Life insurance Policy can be called in question within 3 years on the ground that any statement of or suppression of a fact material to expectancy of life of the insured was incorrectly made in the proposal or other document basis which policy was issued or revived or rider issued. For this, the insurer should communicate in writing to the insured or legal representative or nominee or assignees of insured, as applicable, mentioning the ground and materials on which decision to repudiate the policy of life insurance is based.
07. In case repudiation is on ground of mis-statement and not on fraud, the premium collected on policy till the date of repudiation shall be paid to the insured or legal representative or nominee or assignees of insured, within a period of 90 days from the date of repudiation.
08. Fact shall not be considered material unless it has a direct bearing on the risk undertaken by the insurer. The onus is on insurer to show that if the insurer had been aware of the said fact, no life insurance policy would have been issued to the insured.
09. The insurer can call for proof of age at any time if he is entitled to do so and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof of age of life insured. So, this Section will not be applicable for questioning age or adjustment based on proof of age submitted subsequently.

[Disclaimer: This is not a comprehensive list of amendments of Insurance Laws (Amendment) Act, 2015 and only a simplified version prepared for general information. Policy Holders are advised to refer to Original Gazette Notification for complete and accurate details]