

Easy ways to pay your RENEWAL PREMIUM



PAY ONLINE / AUTO DEBIT

SBI Life Website

- Logon to www.sbilife.co.in
- Click on Services >> Pay Premium Online
- Make payments through Credit Card*, Net Banking or Debit Card

Net Banking

Available with banks having Net Banking facility or through www.billdesk.com

For SBI Account holders

- Logon to www.onlinesbi.com >> Go to Bill Payments. Select SBI Life Premiums >> Enter Policy No. and Date of Birth >> Make Payment

For Other Banks Account holders

- Logon and add SBI Life as Biller (SBI Life is listed as National Biller) • Make Payments

Credit Card

Available only through following Credit Cards* - VISA / Master Card / Diner / Amex

- Register by submitting a filled Mandate Form** with self attested photo copy of Credit Card* (front side only) at any of the SBI Life branches
- All future premiums will be deducted from the registered Credit Card*



ECS Facility

Available at 87 Locations***

- Registration only for policy holders with any bank account in these locations
- Submit filled Mandate Form** along with a cancelled cheque at any of the SBI Life branches
- Future premiums will be debited from your account

***For list of locations visit www.sbilife.co.in>> services>>ECS Facility

NACH Facility

- Registration for policy holders having account with any core banking enabled bank tied up with NPCI (National Payments Corporation of India) for NACH (National Automated Clearing House).
- Submit filled Mandate Form** along with a cancelled cheque at the nearest SBI Life branch.
- Future premiums will be debited from your account

Direct Debit Facility

Registration only for policy holders with bank account in 18 available banks[§].

- Submit filled Mandate Form** along with a cancelled cheque at the nearest SBI Life branch.
- All future premiums will be debited from your account

§For list of 18 partner Banks visit www.sbilife.co.in>> services>> Premium Payment Procedure>>Direct Debit.

PAY BY PHONE

SBI Life Easy Access Mobile Application

- Download SBI Life Easy Access Mobile Application
- Open the application, Click on the tab Pay Your Renewal Premium
- Enter your Policy Number, Date of Birth and Email and pay premium through net banking/Credit Card* /Debit Card (Email ID will be used to send you the payment acknowledgement)

SBI Mobile Banking

- Download SBI's Mobile Application (SBI Freedom)
- Login and go to M-Commerce >> Select SBI Life and enter your Policy Number, Date of Birth, Amount and make payments



Interactive Voice Response (IVR)

- Call Toll Free no: 1800 22 9090 (Between 9:00 am to 9:00 pm)
- Provide your Policy Number & Date of Birth
- IVR provides premium due date, amount and option to pay premium using Credit Card* (VISA, Master Card)
- Provide Credit Card No. & One Time Password (OTP) received from the Bank / Credit Card
- IVR confirms the payment & generates your transaction ID

PAY THROUGH SBI / SBI LIFE BRANCHES

Electronic Fund Transfer (EFT)

Available at all SBI and SBI Group branches

- Premiums can be paid in cash^ (upto ₹ 49,999/-) or through State Bank cheque or direct debit

Direct Remittance

Available at all SBI Life Branches

Pay through Cheque / Demand Draft at any of the SBI Life branches in favor of "SBI Life Insurance Co. Ltd. Policy No XXXXXXXXXXXXX"

POS (Point of Sales)

You can also pay the premium with Credit Card* (VISA & Master Card) /Debit Card (Maestro) using POS (Point of Sales) terminals at select SBI Life Branches^{##}.

^{##}For list of select SBI Life Branches visit www.sbilife.co.in >> services >> Premium Payment Procedure.



SBI ATMs and Kiosks

Pay through State Bank Group ATMs and Kiosks

- Insert Your Card
- Go to Services >> Bill Pay >> Select SBI Life Insurance
- Enter Policy Number and Date of Birth
- Make Payments

Standing Instructions - Electronic Fund Transfer (SI - EFT)

Available only for SBI and Associate Bank Account holders

- Register by submitting the filled SI – EFT Mandate Form** at any of the SBI Life branches
- Premium Amount will be automatically debited from your account

PAY BY CASH

Cash^ upto ₹ 49,999/-

Common Service Centers (CSC)

- Policy Holders can pay premium in cash^ (Upto ₹ 49,999/-) through any of Common Services Centers (CSC) across India. Visit website: www.csc.gov.in for list of centers.



Karur Vysya Bank

- Premiums can be paid in cash^ (Upto ₹ 49,999/-) and direct debit facility at all the branches of Karur Vysya Bank.

AP Online/MP Online

- Policy Holders in Madhya Pradesh and Andhra Pradesh can pay cash^ (Upto ₹ 49,999/-) at any MP Online and AP Online outlets respectively.

Note: For all cash payments, please collect payment acknowledgement.

^Do not handover Cash of Renewal Premium payment to any entity, except at the authorised collection centres.

**We do not accept premium through Credit Cards issued outside India. **Mandate Form(s) available on www.sbilife.co.in or at any SBI Life branches*

DO's

- CHECK CALL AUTHENTICITY - Any calls that solicit to get your personal financial information like your policy no., bank details, your password, etc. are not from SBI Life Insurance
- CHECK E-MAIL AUTHENTICITY - Reply to an e-mail, only if it is received from the domains – sbilife.co.in or sbi-life.com
- Always deposit an Account Payee cheque in favour of 'SBI Life Insurance Co. Ltd. Policy No. XXXXXXXXXXX'
- Make online transactions only on secured websites with 'https' and has a padlock (🔒) symbol rather than 'http' in the address bar

BE ALERT

BE SAFE

DON'Ts

- Do not share your confidential information like password, customer-id, date of birth, credit card number, etc. on e-mail or on a phone call, even if it is from a trusted source like your insurer, IRDAI, Income Tax Department, Bank, Credit Card Company, etc.
- Do not issue a bearer or blank signed cheque to anyone
- Do not handover renewal premium payment cash to any entity, except the authorised collection centres^
- Do not handover your credit card to anyone or disclose your CVW or PIN number to anyone

BEWARE OF SPURIOUS PHONE CALLS AND FICTITIOUS/FRAUDULENT OFFERS. IRDAI clarifies to public that • IRDAI or its officials do not involve in activities like sale of any kind of insurance or financial products nor invest premiums. • IRDAI does not announce any bonus. Public receiving such phone calls are requested to lodge a police complaint along with details of phone call, number.



For more details, contact: **SBI Life Branch**

Call Toll Free on **1800 22 9090** (Between 9:00 am to 9:00 pm)

Log on to www.sbilife.co.in • E-mail us at info@sbilife.co.in

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